

DEPARTMENT OF THE ARMY

US ARMY INSTALLATION MANAGEMENT COMMAND, PACIFIC REGION US ARMY GARRISON - HAWAII, SCHOFIELD BARRACKS, HAWAII 96857-5000

DIRECTORATE OF HUMAN RESOURCES, ADMINISTRATIVE SERVICES DIVISION

BULLETIN ISSUE 12-22

25 OCT 2012

EXPIRES 25 APR 13

SECTION I. OFFICIAL

OFFICIAL ITEMS CONTAINED HEREIN ARE IN ACCORDANCE WITH AR 25-30

A. EMERGENCY/HOTLINE/DUTY OFFICER NUMBERS

EMERGENCY NUMBERS		HOTLINE NUMBERS	
AMBULANCE	911	MUNITIONS AMNESTY HOTLINE -656-3000 (SB):	469-2481 (PTA)
FIRE (OAHU)	911	ARMY COMMUNITY SERVICE (SB) 655-4227 (FS)	438-4227
MILITARY POLICE	911	ARMY EMERGENCY RELIEF HOTLINE	655-4227
HEALTH CLINIC/ACUTE CARE (SB)	433-8850	ARMY COUNTERINTELLIGENCE OFFICE, HI	954-5567
HEALTH CLINIC (TAMC/FS)	433-6629	SPY HOTLINE (CONUS)	1-800-CALL-SP
AMERICAN RED CROSS (SB)	655-4927	CHAPLAIN (SB)	655-9196
(FS)	433-6631	ALIAMANU MILITARY RES.	833-2904
NON-DUTY HOURS	1-877-272-7337	NON-DUTY HRS (ON CALL CHAP.)	217-5959
ARMY AVIATION ACCIDENT	656-1282	NORTH COMM. FAMILY LIFE CHAP.	656-9355/6646
CRIME STOPPERS (SB)	655-7114	SOUTH COMM. FAMILY LIFE CHAP.	839-2413
CRIME STOPPERS (FS)	438-7116	USAG-HI /EEO AND POSH INFO. LINE	655-9382
CID	655-0401	USARPAC IG HOTLINE	438-1820
CID DUTY AGENT (CALL MPs)	655-7114	EOD INCIDENT RESPONSE LINE	655-7112
DPW EMERGENCY/TROUBLE DESK (24hr) 656-1275	MILITARY POLICE (WAAF)	655-7114
USARPAC EAC	424-3000	USARPAC VOTING ASSIST. ACTION LINE	438-8678
EMER. LEAVE SEC. (SB/FS)	655-1804/4633	DPW HAZARDOUS SPILL HOTLINE	656-1111
25 TH ID IG	655-0847	EMPLOYMENT RESOURCE CTR. RECORDER	438-9301/9302
NON-DUTY HOURS	655-4034/8639	NON-APPROPRIATED FUND JOB HOTLINE	438-3977
POISON CONTROL	1-800-222-1222	25 TH ID EO	655-0053
TRIPLER ARMY MEDICAL CENTER E	R 433-6629	Dod Child Abuse/Safety Hotline	1-800-336-4592
VICTIM ADVOCACY PROGRAM	624-SAFE (7233)	ARMY RECRUITING INFORMATION	541-1631
ISLAND PALM COMM. NORTH		INSTALLATION OPS CENTER (WAAF)	656-3272
(SB, HMR, WAAF)	275-3700	SOLDIER/FAMILY ASSIST. CENTER (24HRS)	655-6600
ISLAND PALM COMM. SOUTH		INTERNAL REVIEW HOTLINE	655-8121
(AMR, TAMC, FS)	275-3800	MILITARY ONESOURCE COUNSELING SERV.	1-800-342-9647
	<u>D</u>	UTY OFFICERS	
T II		TII	

516 TH SIGNAL BDE (FS)	438-7999 (FS)	30 TH SIGNAL BN, RNOSC	655-2127
500 th MI BDE	655-6082 (SB)	30 TH SIGNAL BN, CUSTOMER SUPPORT CENTER	655-2200
45 TH SUSTAINMENT BDE	655-8352 (SB)	USAG-HI INSTALLATION OPS. CENTER (WAAF)	656-3272 (WAAF)
94 TH AAMDC	224-8594 (FS)	205 TH MI BN	438-9911 (FS)
8 TH MP BDE	655-0193 (SB)	311 TH SIGNAL CMD (T) EOC	497-9971 (FS)

MILITARY DIRECTORY (808) 449-1110

POST OPERATOR (808) 449-7110

DIRECTORATE OF PUBLIC WORKS CUSTOMER HANDBOOK ONLINE: https://dpwhawaii.army.mil/general/customerhandbook.aspx.

B. USAG-HI BULLETIN SUBMISSIONS, DUE DATES AND FORMAT

Bulletin Editor:

Mr. Don G. Boyer, USAG-HI Forms and Publications Control Officer, Directorate of Human Resources, Administrative Services Division, 656-0334. (don.g.boyer.civ@mail.mil)

[The following information applies to submissions of notices to this Bulletin.]

1. Draft notices for the USAG-HI Bulletin are submitted to the USAG-HI Bulletin Editor by email. All articles should be submitted no later than COB Friday the week <u>prior</u> to the next electronic publication of the Bulletin every other Thursday or early enough to ensure the article will be published prior to any listed start dates. The Bulletin is published entirely electronically every other week and is distributed from the Directorate of Human Resources, Administrative Services Division to specific contacts within USAG-HI and other major commands, tenant and service organizations and other federal offices for further distribution and posting within their organizations. To be added to, or update, the Bulletin mailing list, please contact the Bulletin Editor. Current and previous issues of the Bulletin are maintained on the USARPAC Theater Portal. at:

https://portal.usarpac.army.mil:36000/imcom-pacific/Garrisons/Hawaii/hiHROffices/Bulletin/Pages/default.aspx.

Additionally, the current Bulletin and past issues are posted on the 30th Signal BN/Network Enterprise Center (NEC) internet site at: http://www.garrison.hawaii.army.mil/sites/bulletins/bulletins.aspx.

2. Submissions to the Bulletin must include specific point of contact information (name and phone number; emails are only used if specifically requested) and should indicate, when needed, the start and end dates for notices to appear in the Bulletin. Military times and dates are used in all notices. All acronyms used in notices are defined the first time they are used. New, updated, or revised item headers are highlighted each week, as is updated text if necessary. Submissions should be reviewed and approved by the appropriate line manager prior to submission to the Bulletin to ensure conformance with current applicable management policies and directives before release for publication. Organizations will not include sensitive OPSEC data in any Bulletin notices. Organizations submitting articles for the Bulletin are responsible for having their information checked and approved by OPSEC personnel when necessary or when there is doubt as to the sensitivity of the information prior to submission to the Bulletin.

ANNUAL REVIEW OF BULLETIN NOTICES.

During the month of October, all offices with long-term notices in the USAG-HI Bulletin are requested to review their submissions for accuracy, currency or deletion. As a reminder, the USAG-HI Bulletin is intended as a <u>temporary</u> repository for new information not yet incorporated in regulations, standing operating procedures or manuals applicable to Army, DoD civilian and contractor operations within US Army Hawaii. However, in the interests of ensuring important information is continually available to Soldiers, Families and civilians, the Bulletin Editor does not impose strict time limits on information contained in the Bulletin. Please forward any information on changes or deletions to long-term notices to the USAG-HI Bulletin Editor by NLT 31 Oct 2012.

C. INSTALLATION SAFETY AND SECURITY

1. TRAFFIC SAFETY ON-LINE CLASS SIGN-UP. All Hawaii-based Soldiers and Civilian workers have a new tool to request traffic safety classes. Soldiers and Civilian workers can request classes using their Army Knowledge Online account at https://apps.imcom.army.mil/AIRS/. (Select "View Available Courses"; select "Pacific" Region and Garrison "Hawaii"; then select the desired course.)

Six Classes will be offered initially:

- a. Motorcycle Basic Rider Course.
- b. Motorcycle Experienced Rider Course.
- c. Army Traffic Safety Intermediate training for Soldiers under 26 years old.
- d. Army Traffic Safety Advanced training for Soldiers over 26 years old.
- e. Army Traffic Safety Supervisor training for military and civilian supervisors of Soldiers.
- f. Remedial Drivers Improvement training for Soldiers and civilian workers with traffic infractions.

For further information, please contact Mr. Dan Vancil, Cape Fox Professional Services, at 655-6455 and leave a voice message.

2. FIRE WARDEN TRAINING. The new schedule for training fire wardens is included on the flyer attached to the end of this Bulletin. For further information, please contact Mr. Scotty L. Freeman, USAG-HI DES Fire Chief at 653-0207.

D. CLAIMS OF INDEBTEDNESS

[No claims this issue.]

E. MANDATORY EVENTS AND TRAINING

- 1. ARMY SUBSTANCE ABUSE PROGRAM OFFICE SCHEDULED EVENTS. The Army Substance Abuse Program Office schedule of upcoming events and contact numbers is included on the updated 2012 ASAP Flyer attached to the end of this Bulletin.
- 2. MANDATORY FIRST TERM FINANCIAL MANAGEMENT TRAINING SCHEDULE SCHOFIELD BARRACKS. Mandatory First Term Financial Training is provided on every Monday except federal holidays at the Schofield Barracks Army Community Service (ACS), Bldg. 2091. Learn basic financial skills, develop self reliance and personal responsibility, encourage financial planning, improve money management skills, and enhance your personal financial literacy. This is a mandatory 8 hour program of military instruction. Certificates will be awarded to each participant who completes the 8 hours of instruction. For class dates or to register, please contact ACS, Schofield Barracks, at 655-4227. For further information, please contact Ms. Robin Sherrod, Financial Readiness Program Manager, at 655-1708 or email at: robin.m.sherrod.civ@mail.com.

F. COMMUNITY IMPACT UPDATES

[For Community Impact Updates, see https://dpwhawaii.army.mil/communityimpact for more details on current or upcoming road/gate closures, construction projects, and safety issues including maps of affected areas and to see other community information relating to base operations and safety as promulgated by the Directorate of Public Works (DPW).]

The following Community Impact Updates are new or have been updated:

- 1. AUTHORIZED HALLOWEEN TRICK OR TREAT HOURS AND GUIDANCE FOR THE FORT SHAFTER AND SCHOFIELD BARRACKS AREAS. Halloween Trick or Treat hours will be from 1730 2100, 31 October 2012. Children under the age of 10 require an adult escort. The Directorate of Emergency Services will provide increased presence in the community during trick or treat hours. Military and Department of the Army civilian police will be working together to ensure all activities are conducted in a safe manner. As always, the community should feel free to approach any military or DA police officer with issues or concerns. Residents who will not be participating in Halloween events should indicate so by placing a "SORRY NO TRICK OR TREATING HERE" sign on their door. DES also recommends that parents advise children that if no one answers a door after one or two knocks/rings to move on to the next residence. For more information, contact Mr. Fred Makinney, Directorate of Emergency Services Operations Branch, USAG-HI. For checking of candy, please contact the Tripler Army Medical Center Radiology Lab at 433-6669; or the Schofield Barracks Health Center Radiology lab at 433-8355.
- 2. HOLIDAY CARD LANE. The annual Holiday Card Lane will be held from 20 Nov 12 thru 7 Jan 13. All units, staff offices and organizations are invited to participate. The designated locations for the Holiday Card Lane displays will be Macomb Gate Road at Schofield Barracks and in front of Richardson Theater (across from Chapel Field) at Fort Shafter. Entry forms are available from the Family and MWR Special Events Office. Entries must be submitted by 9 November 2012 to Ms. Kathy Giannetti, email Kathleen.j.giannetti.naf@mail.mil; or by FAX to 655-1780.
- 3. LANE CLOSURES, WRIGHT AVENUE, WHEELER ARMMY AIRFIELD (WAAF). Portions of Wright Avenue, between Robbins Road and Elleman Road, will be completely closed beginning on 1 October thru 6 December 2012, for reconstruction of the road. (Please note that the project schedule is subject to change pending weather delays.) The contractor will have appropriate safety signs and barriers when each section of the roadway is closed. The project will be phased so the east bound and west bound lanes of the divided portion will be paved at alternate times. Traffic will be re-routed along Santos Dumont during the closures of the east bound portions. There will be two-way traffic on the east bound side while construction is being performed on the west bound portion. There will be no street parking on the east bound portions during two way traffic periods. For further information, please contact Mr. Stephen Ibaraki, DPW Construction Mgmt. at 656-2532.
- 4. NEW GATE HOURS OF OPERATION. New hours of operation will go into effect for the following gates beginning <u>15 September</u> <u>2012:</u>
 - a. Kawamura Gate (WAAF) Open from 0500 2130 seven days a week.
 - b. Foote Gate (Schofield Barracks) Open from 0500 2130 seven days a week.
 - c. Lyman Gate (Schofield Barracks) Open 24 hours a day/seven days a week.
 - d. Kunai Gate (WAAF) Open 24 hours a day/seven days a week.

For further information, please contact the USAG-HI Directorate of Emergency Services at 656-6750.

- 5. CHANGING AIR CONDITIONER TIMERS. In support of implementing consistent energy efficiency standards, AC units that service buildings on USAG-HI installations are timed to operate only during the times that those buildings are occupied. In the event a building, or a part of it, is scheduled to be operational during times for which the AC timer is not set to function, e.g., after duty hours or weekends, and AC is needed to enhance working conditions, the people responsible for the work schedule change need to submit a DA Form 4283, Facilities Engineering Work Request (FEWR) to Ms. Camille Howe, Chief, Work Management Branch, DPW. FEWRs must specify both the start and end date(s) and time(s) the additional AC operation is needed, to include the funding instruments, in order for DPW to perform the AC timer resets. Average cost for this service is \$360.00. FEWRs should be forwarded to Ms. Camille Howe as email attachments to: camille.g.howe.civ@mail.mil. Any and all questions should be addressed to Ms. Howe at 656-5281.
- 6. ROAD CLOSURE, SCHOFIELD BARRACKS. There will be a road closure for Macomb (Austin) Road between Wisser Road and 7th Street on Schofield Barracks to install utility infrastructure. The south section of Macomb (Austin) Road as well as Chamberlain Road will be closed. 7th Street will be ONE WAY down to Wisser. There will be TWO WAY traffic over Artillery Hill onto Parks and Macomb (Austin) Roads. Dates of construction will be from 01 Jun 2012 thru 31 Dec 2012. For further information, please contact Mr. Gerald Young at 438-1238.
- 7. FORT SHAFTER PHASE 1 COMMAND AND CONTROL FACILITY (C2F) CONSTRUCTION PROJECT SCHEDULED. On 30 Apr 2012 the C2F Phase 1 construction contract is scheduled to begin. All of Chapel Field will be closed, and a dust fence erected. Two large access gates entering/exiting Chapel Field will be installed along Funston and Wisser Roads for construction traffic. Portions of Macomb Road and Chamberlain Road on the north/north east side of Chapel Field will be closed. The fitness equipment along Wisser Road will remain in place during Phase 1. POV parking in the area will be impacted, and we request that you do not park near construction gates. Traffic entering and exiting the Parks Road communities will use Funston Road as the only access route and all of the materiel/contractors will be using Funston Road as primary access. Phase 1 of this project includes extensive utility infrastructure work. Please plan travel time around this site to include occasional detours, contra flow, and road closures. For further information, please call Ms. Lise Ditzel-Ma at 438-8504.

G. OFFICE/FACILITIES/SERVICES CLOSURES OR MOVES

- 1. DIRECTORATE OF LOGISTICS (DOL) MUNITIONS BRANCH AMMUNITION SUPPLY POINT (ASP) SCHEDULED CLOSURES. The FY 2013 scheduled closures for quarterly 100% inventories of the DOL ASPs will be:
 - a. 1st.Qtr from 29 Nov-7 Dec 2012. The last day of operation is 28 Nov 2012.
 - b. 2nd Qtr from 28 Feb 13 8 Mar 2013. The last day of operation is 27 Feb 2013.
 - c. 3rd Qtr from 30 May 13 7 Jun 2013. The last day of operation is 29 May 2013.
 - d. 4th Qtr from 29 Aug 13 6 Sep 2013. The last day of operation is 28 Aug 2013.

Units requiring munitions support for training during this time will need to draw their required ammunition prior to the inventory schedule listed above. The Training Ammunition Vehicle Holding Area (TAVHA) will be available for munitions storage during this time. Emergency issues will be handled on a case by case basis, and must be approved by the DOL Munitions Accountable Officer, Mr. Armell Armstead at 656-1649, or the DOL Supply Branch Div. Chief, Mr. John Lein at 656-0817.

- 2. TEMPORARY CLOSURE, SCHOFIELD BARRACKS HEALTH & FITNESS CENTER. The Schofield Barracks Health & Fitness Center will be closed from 11 Oct 2012 to 15 Jan 2013 for renovation. The renovation includes installation of two new saunas, repairing portions of the facility floor, replacing all windows, and painting the interior walls. During renovations, the group exercise classes will be moved to the Martinez Physical Fitness Center, Building 488, 1476 Kolekole Avenue, Schofield Barracks. The group exercise classes will resume on Monday, 15 Oct 2012 in the Martinez Fitness Center facility's gymnasium, basketball court #1. For further information, please contact Mr. Daniel W. Padeken, SB H&F Center Manager at 655-8789/8007.
- 3. TEMPORARY CLOSURE, MARTINEZ PHYSICAL FITNESS CENTER (PFC) GYMNASIUM. The Martinez PFC gymnasium will be closed from 29 Oct 2012 through 3 Dec 2012 to remove and install eight new basketball basket support structures/arms. The gymnasium will re-open at 1200 3 December 2012. For further information, please contact Ms. Emma Burghardt, Manager, Martinez Physical Fitness Center at 655-4804.
- 4. US ARMY MUSUEM OF HAWAII, FT. DERUSSY TO <u>REMAIN OPEN</u> VETERAN'S DAY. The US Army Museum of Hawaii at Ft. DeRussy will be open to the public on <u>Monday, 12 November 2012</u> in observance of Veteran's Day. For further information, please contact Ms. Judith A. Bowman, Director, Museums Branch, DPTMS, U.S. Army Garrison, Hawaii at 438-2822.
- 5. TEMPORARY CLOSURE AND SCHEDULE ADJUSTMENTS, RICHARDSON POOL, SCHOFIELD BARRACKS AND HMR POOL. Richardson Pool, Schofield Barracks, will be closed for renovations from 15 November 2012 through the first week in May 2013. During the closure the bathrooms and locker rooms will remain open, 0600 0900, Mon-Fri for Soldiers to shower after PT. The Richardson Pool front desk will also be staffed from 0600 1500, Mon-Fri for facility maintenance and coordinating reservations for

the Swimming Pool at Helemano Military Reservation (HMR). The HMR Swimming Pool, normally closed during this time will be open as follows:

 $\begin{tabular}{lll} \hline Mon - Fri \ 0600 - 1400 : & PT, Unit Training, lap swim \\ \hline \hline $1400 - 1700 : & Open Swim, Lap Swim, Swim Team \\ \hline Sat & 1000 - 1700 : & Open Swim \\ \hline Sun & CLOSED & \\ \hline \end{tabular}$

Pool Reservation Policy for unit PT: Units must submit reservations for PT at HMR Pool no less than 2 weeks prior to requested date(s) to Richardson Pool front desk in person between <u>0600 – 1500 Monday through Friday</u>. Policy is first come first served. All SWET chair training must be approved by the Pool Supervisor. HMR Pool is only 25 meters and the shallow end is 5 feet. This will ensure no over booking. NOTE: PT Hours have been extended. For further information, please contact Ms. Momi Smith, Aquatics Director at 655-9653 or Ms. Babette Hendry, Richardson Pool Manager at 655-1128.

H. OFFICE PROCEDURES OR HOURS OF OPERATION CHANGES

- 1. INSTALLATION SECURITY OFFICE (ISO) HOURS OF OPERATIONS. The USAG-HI, Directorate of Plans, Training, Mobilization and Security (DPTMS) ISO, located on Schofield Barracks, Bldg. 580, 1st Floor, Room 105, will be open for walk-in out-processing <u>M F 0830 1200 and 1300 1630</u>. Appointments for other personnel security actions should be made through your Unit/Directorate Security Manager. For further information, please contact Ms. Angela Walters, DPTMS ISO Acting Chief, at 808-655-8879.
- 2. SCHOFIELD BARRACKS AND FORT SHAFTER LEGAL ASSISTANCE OFFICE CLIENT SERVICES. The Schofield Barracks and Fort Shafter Legal Assistance Offices can provide free legal assistance to active duty personnel, family members, retirees, and certain Department of Defense personnel. The offices provide assistance on issues including, but not limited to: estate planning services (including wills and advance medical directives), consumer affairs, guardianship, divorce, taxes, landlord-tenant law, military administrative matters, and insurance claims. Additionally, notary services and powers of attorney are available. If you would like more information or are in need of a power of attorney or Legal Assistance, please visit or contact one of our offices during our regular business hours listed below:
 - a. Schofield Barracks Legal Assistance Office Schofield Barracks, Bldg. 2037, 655-8607

b. Fort Shafter Legal Assistance Office, Bldg. 330, Rm. 110C, 438-2627

<u>MTWF 0900 - 1600 & Thu 1300 - 1500</u>: Powers of Attorneys & Notarizations <u>MTF 0930 - 1130 & 1130 - 1500, W - Thu 1300 - 1500</u>: Scheduled Appointments (T: Taxes only)

Closed everyday from 1200 - 1300 for lunch.

- c. Claims. The Schofield Barracks Claims office provides forms and information on claims for loss of or damage to personal property incident to service. Incidents include shipment of personal property and privately owned vehicles, fire, flood, hurricane, or other unusual occurrence, or by theft or vandalism occurring on government installations, and deployments. Whether filing a claim with the Army's claims office or through your personal insurance, it is important to document damage to your property by taking pictures. Also, remember to gather any and all records regarding your property and to call your personal insurance agent immediately. To file a claim, please visit or call the Claims Office on Schofield Barracks at Building 2037. Hours of operation are MTWF 0900 1600, Thu 1300 1500. Please call 655-9279 for further information.
- 3. LOCAL RECORD CHECKS (LRC) PROCEDURES, SCHOFIELD BARRACKS POLICE STATION. Local Record Checks conducted at the Schofield Barracks Police Administration Section are required to be picked up by the Security Manager or OPM/USIS representative within thirty (30) days of completion or the LRC will be destroyed. Faxing results of name checks or giving results over the phone is prohibited and the government mailroom cannot be used to return LRCs. You may submit name checks in person or fax the LRC to 655-9487. All LRCs will be completed within three (3) business days. For further information, please contact Ms. Monica Anguay, Schofield Barracks Police Administration Supervisor at 655-4688 or by email at monica.r.anguay.civ@mail.mil.
- 4. HOURS OF OPERATION FOR SCHOFIELD BARRACKS POLICE STATION, ADMINISTRATIVE SECTION. Due to staffing constraints, the SB Police Station Administrative Office hours of operation will be as follows:
- a. Assistance to the Public: M F, 1230 1600. (This includes clearing, requests for police reports, local records/background checks.)

- b. Fingerprinting: MTW only, 0900 1100; 1300 1400. (Fingerprinting is an additional mission at the SB Police Admin Office that is done as workload and staffing allow. To ensure all customers are serviced in a timely manner, fingerprinting for multiple personnel (4 or more persons) from a Unit/Organization, an appointment must be coordinated with the Supervisor of the SB Police Administrative Office, Ms. Monica Anguay, at 655-4688 or Mr. Brad Rodrigues at 655-9488.) For fingerprinting at Fort Shafter, please call the FS Police Administrative Office at 438-1092. For fingerprinting at Tripler Army Medical Center, please contact the TAMC Police at 433-6671. Their operating hours are M F, 0730 1600.
- 5. NEW FORT SHAFTER PERSONAL PROPERTY / HOUSEHOLD GOODS MOVE ASSISTANCE CENTER TO OPEN. Tired of driving to Schofield Barracks to make your household goods shipping arrangements? A virtual move assistance center (VMAC) is now open at the Aloha Center on Fort Shafter, Bldg. 330, Rm. 201. This office on Fort Shafter will allow you to arrange your personal property/household goods movement online. There will be a skilled counselor onsite to help you navigate through the screens if you have any questions.

What you need to do before coming to the VMAC:

- a. Go to www.move.mil or https://eta.sddc.army.mil/dpsRegister/dodCustomer.aspx to create a profile and account. Note: The VMAC can help you do this as well, but it will require a return visit after you obtain your account verification.
- b. Obtain all orders and amendments and just come on over to the Fort Shafter VMAC between the hours of 1200 and 1600, Monday through Friday, to get started. The VMAC hours will expand as demand expands.
 - c. No appointments are necessary. Just walk on in and sit down at one of our three computers.
- 6. CURTAILMENT OF COUNSELING SERVICES, ARMY EDUCATION CENTER. On the <u>last workday of each month</u>, the Schofield Barracks Army Education Center and Ft. Shafter/Tripler Education Complexes will curtail Army guidance counselor services from 1300 1700 to allow for employee training and administrative time. For further information, please contact Ms. Chrissy A. Morris, Chief, Army Education Center, at 655-4444.
- 7. HOURS OF OPERATION, DIRECTORATE OF HUMAN RESOURCES, ADMINISTRATIVE SERVICES DIVISION (DHR, ASD). Due to continuing manpower constraints, the hours of operation for the following units assigned to DHR, ASD are as follows:
 - a. Postal Section, Bldg. 258, Main Post Office, SB: Open to mail units and customers, Mon, 1000 1100; Tues Fri, 0930-1100. Phone: 655-5033.
 - b. Official Mail and Distribution Center, Bldg. 2038, SB: 1000 1415, Mon Fri. Phone: 655-6374.
 - c. Official Mail and Distribution Center, Bldg. T-116. FS: <u>0700 1445, Mon Fri</u>. Phone: 655-6253.
 - d. Records Holding Area/Forms Center, Bldg. 6042, 1976 Higgins Road, East Range, SB: Office hours: M—F, 0730 1630. Forms Issuing hours: Tue & Thu, 0900 1400. Phone: 656-0334.

For further information regarding postal or official mail, please contact Ms. Anna Tarrant, Chief, ASD, at 655-5033.

8. OFFICIAL MAIL PROCEDURES. All Directorates, Military, and Tenant Activities are required to pick up Official Mail on a daily basis from the Official Mail and Distribution Centers (OMDC), Bldg. 2038, Schofield Barracks and Bldg. T-116, Fort Shafter. Unit/Office mail personnel must be designated in writing by their unit/office and copy of the memorandum of appointment maintained on file at the appropriate OMDC before mail will be released. The memorandum should designate a primary and an alternate assigned individual as needed, and must be updated whenever personnel change. Mail that is not picked up at OMDCs for five consecutive work days will be "returned to sender" without exception. It is the proponent's responsibility to pick up mail daily and have a designated alternate available for mail pickup at all times. Official Mail requires daily pickup because much of it is time-sensitive and all is important to the recipient; units/offices cannot be negligent in their duty to receive mail and should not assume that official mail should be picked up only when it is convenient to do so. Incidents of negligence in mail pickup will be reported to Commanders, Directors, or Chiefs for corrective action.

Customers are reminded to consult the staff of the OMDC at Schofield Barracks (655-6374) or at Fort Shafter (438-6253) for assistance in preparing official mailings. If letters parcels, or packages are received incorrectly labeled, items will be returned to the unit/agency for correction with no exceptions. All labels shall be typed; no hand-written labels will be accepted. Use STOP NUMBERS and complete office addresses/names (Attn.)/agencies to ensure shotgun envelopes reach their destination. For further information, please contact the Official Mail and Distribution Centers or Ms. Anna Tarrant, Chief, Administrative Services Division, Directorate of Human Resources, SB, at 655-5033.

I. SOLDIER/FAMILY/CIVILIAN READINESS

1. NEW UNITED STATES ARMY, PACIFIC (USARPAC) LOGO AVAILABLE. A new USARPAC logo has been created and is available at the following websites:

https://portal.usarpac.army.mil/PublishingImages/Forms/AllItems.aspx?RootFolder=%2fPublishingImages%2fLogos&FolderCTID=&View=%7b11DC3322%2d0AF5%2d4175%2d8703%2d904D41F0F81C%7d or http://www.usarpac.army.mil/misvis.asp. The Portal link has both large and small versions of the logo. For further information, please contact Mr. Russell K. Dodson, Internal Information Chief, USARPAC Public Affairs Office at 438-2662.

- 2. MANDATORY PCS SURVEY AND TRAINING NOW REQUIRED. Effective immediately, all Soldiers and Civilians PCSing from all Hawaii Units must complete the online out-processing Sponsorship Survey (https://www.research.net/s/outprocess) and the electronic Sponsorship Application Training (eSAT) (https://apps.mhf.dod.mil/esat) prior to receiving installation clearing papers. The DHR Military Personnel Division will add the out-processing Sponsorship Survey and eSAT to the installation out-processing clearance checklist. For further information, please contact Mrs. Carissa Walker at 655-1272 or Mr. Martin J. Garcia at 655-8276.
- 3. PASSPORT INFORMATION FOR SOLDIERS WHO WILL PCS TO AN OVERSEAS ACCOMPANIED TOUR. The Directorate of Human Resources (DHR) Reassignments Section now has a permanent passport agent that processes only dependents official passports and Visas. The website to access the application form is: http://travel.stte.gov/passport/forms/ds11/ds11 842.html. Additional information is as follows:
 - a. All applicants must US citizens.
 - b. Upon completion, a bar code will appear on the first page, top left corner. IMPORTANT: DO NOT SIGN THE APPLICATION! Passport agent will witness signature and verify documents during the interview process.
 - c. Provide ONLY original documents.
 - d. Contact the Passport agent, Ms. Yolanda Pulu at (808) 655-6932 or email Yolanda.Pulu@us.army.mil to schedule appointment.
 - e. Passports are received by our office and original documents are returned to service member/dependents.
 - f. Passports are issued only after receiving approved concurrent/deferred travel and dependents are listed on service members PCS orders

FORMS OF ORIGINAL DOCUMENTS REQUIRED

- a. Current passport holder, provide passport along with application.
- b. Birth certificate.
- c. Naturalization certificate (if applicable)/Military ID/Driver's License.
- 4. ID CARD APPOINTMENT SYSTEM AT SCHOFIELD BARRACKS AND FORT SHAFTER. In November 2010 the US Army Garrison-Hawaii implemented a new ID Card Appointment System at the Directorate of Human Resources' (DHR's) ID Card Offices at Schofield Barracks and at Fort Shafter. The appointment system replaced the walk-in first-come first-serve system with appointments beginning at 0800 through 1530 daily. Customers are encouraged to access the Schofield Barracks and Fort Shafter ID Card Appointment Scheduler website at https://rapids-appointments.dmdc.osd.mil to make, change, or cancel ID card appointments. ID Cards may be renewed up to 90 days prior to expiration. By accessing this on-line, user-friendly, internet-based system, customers are now able to schedule their card appointments and to plan their other daily activities without the uncertainty of visiting the ID Card office and possibly having prolonged waiting times for service. A computer system is available in the ID Card offices for walk-ins to make or change appointments, as necessary. For customers without internet access, the ID card offices accept telephone requests for appointments at (808) 655-1272 for Schofield Barracks, and at (808) 438-1757 for Fort Shafter. Walk-in requests for service are handled on a case-by case basis with documentation to substantiate the emergency. For further information on the ID Card office locations, hours or operation, required documentation, etc., please visit the US Army Garrison website at http://www.garrison.hawaii.army.mil/sites/services/idcard.asp. For further information, please contact Mr. Danny Mauga, Schofield Barracks, 655-6884, or Ms. Haunani Tabocol, Fort Shafter, 438-1757.
- 5. REQUIREMENTS FOR NEW OR REPLACEMENT CAC/ID CARDS. In December 2008, the Department of Homeland Security issued an identification security directive for the issuance of new or replacement Common Access Card (CAC) or ID Cards for military personnel, authorized civilians, retirees, and family members. Among the many changes to the ID Card issuing process, the most important is that each customer <u>must</u> now present <u>two forms of identification</u>, one of which <u>must</u> include a current photograph. The DEERS/RAPIDS system will <u>not</u> produce a new CAC or ID Card without first scanning the two forms of identification into the data base maintained by the Defense Manpower Data Center (DMDC) in Alexandria, Virginia.

 Some documents that can be used for positive personal identification are as follows:
 - a. Driver's license or ID issued by a state or outlying U.S. Commonwealth or possession.
 - b. ID card issued by federal, state, or local government agencies or entities.
 - c. School ID card with photograph.
 - d. Voter's Registration Card.
 - e. U.S. Military ID card.
 - f. U.S. Passport.
 - g. Certificate of U.S. Citizenship.
 - h. Certificate of Naturalization.

For those younger than 18 who are unable to present a document as listed above, the following are acceptable:

- a. School Record or Report Card.
- b. Clinic, doctor or hospital record.
- c. Day-care or nursery school record.

The listing above is not all inclusive. A complete list of acceptable documents can be found on the United States Citizenship and Immigration Service (USCIS) website at www.uscis.gov/files/form/l-9.pdf, page 4. If you have any questions as to the proper documentation needed, please call first before visiting a Military ID Card issuing facility to determine what specific documents may be required, and to verify the process to renew or replace an ID Card.

6. NEW ON LINE LEVY BRIEFING PROCEDURES IMPLEMENTED. The Directorate of Human Resources (DHR) Reassignments Section has a new process on conducting levy briefings. Soldiers that are scheduled to attend the one-on-one levy briefing will be required to access and complete the on-line levy briefing beforehand. All one-on-one briefings with Soldiers will be conducted in Building 750, Lanai area, starting at 0900 every Thursday. Soldiers that have not completed the on line requirement prior to attending their scheduled one-on-one brief will be returned back to their unit S1 for rescheduling. It is the responsibility of the S1 representatives to ensure Soldiers scheduled for briefings have completed this on line requirement and sign-off on the DA Form 5117 (Officers) or DA Form 5118 (Enlisted Soldiers).

Please follow the step by step procedure on accessing the on-line levy briefing:

- a. Step 1: Access the Garrison website http://www.garrison.hawaii.army.mil/.
- b. Step 2: Click on Directorate and Support Staff.
- c. Step 3: Click on Directorates.
- d. Step 4: Click on Human Resources.
- e. Step 5: Click on Reassignments.
- f. Step 6: Review Introduction to Levy Brief.
- g. Step 7: Click on Step 2: Review the Briefing Slides.
- h. Step 8: Complete the DA Form 5117 (Officers) or DA Form 5118 (Enlisted Soldiers) Reassignment Control Sheet and print out these forms.
- i. Step 9: Complete the DA Form 5960 (all Soldiers) Authorization to Change BAQ/VHA (Print out forms)
 - Completion of on-line briefing:
- a. Soldier must sign pages 4 and 5 of DA Form 5118.
- b. Unit S1 must complete and sign page 3 of DA Form 5118.

On the day of the one-on-one briefing, bring in the DA Forms 5117/5118, 5960 and supporting documents listing all dependents names, such as: PCS orders, dependent travel orders, command sponsorship memo, etc. Officers: If you have any questions regarding Officer PCS orders, please contact 655-4629/4949. Enlisted Soldiers: If you have any questions regarding Enlisted Soldier PCS orders, please see your unit S1. Please review all the agency slides on the website. This will make your transition home go smoothly.

(QR CODE for the website.)



For further information, please contact the Reassignments Front Desk at 655-9490 or Ms. Keala Penrose, Chief, Reassignments, at 655-4728.

- 7. PROCESSING AND ISSUING AGENT CARDS, DIRECTORATE OF HUMAN RESOURCES (DHR). An Agent Card is issued to a designated agent of an authorized Commissary and/or Exchange sponsor when one of the following conditions exists:
- a. Single active duty parent or dual active duty parents: May designate a non-dependent adult to care for his or her dependent children while absent from home due to deployment, TDY, field training exercise, etc. (Dual military personnel must be off-island simultaneously.)
- b. Retired members, their spouses, and un-remarried widows/widowers: May have an agent if they are physically incapacitated and are unable to shop for themselves.
- c. Active duty Soldiers: When documented medical conditions preclude the Soldier from shopping on his or her own behalf and no other authorized adult member resides in the household.
- d. Minor child not in custody of the Soldier: A divorced spouse or an unmarried biological parent of an ID-Card-holding minor under the age of 16 can obtain an Agent Card for "Exchange privileges only," provided the final divorce decree or court order requires the sponsor to provide over 50% of support to the minor child. Dependent children residing the in the household of a

former spouse or biological parent are not considered to be members of the authorized sponsor's household for commissary privileges.

Only one (1) agent card may be issued to a qualified sponsor and agent. Agent Cards are issued by the Military Personnel Division, Directorate of Human Resources, US Army Garrison, Hawaii, at the following locations:

a. Schofield Barracks: Soldier Support Center, Building 750, 673 Ayers Ave., Rm. 103, 1st Floor. Points of contact are Ms. Cho or Ms. Gomez at 655-0106/655-1043.

<u>b. Fort Shafter:</u> The Aloha Center, 217 Montgomery Dr., Bldg. S-330, Room 102. For further information, please contact Ms. Thedia Smith at 438-1663.

Agent Cards are issued by appointment only. Please call ahead to receive further information on documents required for issuance of an Agent Card or for an appointment.

(NOTE: Each of the US military services is responsible for issuing Agent Cards to its authorized patrons.)

8. NEW DROPPED FROM ROLLS (DFR) PROCEDURES AND GUIDANCE. All units should take time to review MILPER Message 10-241, 17 Sep 10, which delineates guidance and changes in submitting and processing Dropped from Rolls (DFR) packets. Major changes include the reduction in the number of packet enclosures from 23 to 11, and DFR packets will no longer be mailed in hard copy, but will be scanned to USADIP (US Army Deserter Information Point) at Fort Knox, KY, at <a href="majoreaction-mailto-knox-mailto

All required documents will be scanned to USADIP for review. Once reviewed for accuracy and completeness, USADIP will notify the Soldier's Deserter Control Officer (DCO)/BDE S1 for upload to IPERMS. Finally, DCO/Brigade S1 MUST have authorized official access to IPERMS and the authority and equipment to upload documents into the system. Functional proponents for this message are: USADIP (DAPM-MPP-AD), Fort Knox, KY 40121-5182, Comm. (502) 626-3717; DSN 536-3717, and HRC, TAGD, FSD, Integration (KNOX-HRC-PDF), Fort Knox, KY 40121-5406, Comm. (502) 613-8091; DSN 983-8091. For further information, please contact Ms. Rema Reyes, DHR, MPD, at 655-4510.

- 9. iPERMS DD FORM 93 REPORT ENHANCEMENTS. The Adjutant General Directorate (TAGD) has provided a briefing which provides information on iPERMS reports which have been developed to provide the common visibility at all echelons of DD Form 93 Record of Emergency Data input to iPERMS and visible in the Soldier's Official Military Personnel File. The brief also provides detailed instructions to the field on how commanders or S-1s can obtain the DD93 report for their unit by UIC and by name. Please review this link for more info. https://forums.bcks.army.mil/CommunityBrowser.aspx?id=980949.
- 10. REQUIREMENTS FOR COMMERCIAL SOLICITATION PERMITS. Army Regulation (AR) 210-07 requires a commercial solicitation permit in order to conduct business or sales activity on Army installations (e.g., Avon, Tupperware, household goods, sale of insurance, etc.). No person may enter Army installations and transact business as a matter of right. Permission must first be granted by the Commander, U.S. Army Garrison-Hawaii. Private civilian enterprises or self-employed persons desiring to conduct commercial activity on Army installations must apply in person at the Commercial Solicitation Office, Directorate of Family and Morale, Welfare and Recreation (DFMWR), 350 Eastman Rd, Wheeler Army Airfield, M F, 0800 1200; 1300 1600. Applications are handled by appointment only. FAMILY MEMBERS OF ACTIVE DUTY SOLDIERS residing in government quarters who are requesting to operate a home-based business must submit a formal request through the appropriate Community Center. For more information, please contact Ms. Kristy Balli, DFMWR at 656-0083, or kristy.l.balli.naf@mail.mil.
- 11. REQUIREMENTS FOR PRIVATE ORGANIZATION APPROVALS. Private organizations or individuals desiring to establish a private organization on a military installation are required to obtain the approval of the Commander, U.S. Army Garrison-Hawaii. Once established in accordance with Army Regulation (AR) 210-22, these organizations are required to submit selected documentation (e.g., meeting minutes, financial statements, audits, federal and state tax exemption, liability insurance, etc.) on a quarterly basis. Failure to submit the required documents may result in withdrawal of the operating permit. Private organizations are reminded of the State of Hawaii tax exemption requirement (Form G-6) which should be forwarded with all other documentation. The hours of operation for Private Organization Approval Notice appointments will be M F, 0800 1200; 1300 1600, appointments only. For more information, or to make an appointment, please contact Ms. Kristy Balli, DFMWR, 350 Eastman Rd. Wheeler Army Airfield, at 656-0083 or Kristy.balli.naf@mail.mil.
- 12. MORALE, WELFARE AND RECREATION UNIT FUNDS. A unit fund is a non-appropriated fund activity of the USAG-HI Installation Morale, Welfare and Recreation Fund (IMWRF) established to provide monetary support and enable unit commanders to supplement available appropriated funds (APF) for providing morale support to unit military personnel. Unit funds are intended to contribute to the comfort, pleasure, contentment, mental and physical welfare of the unit Soldiers and must be used for the benefit of all members within the unit. Allocation of all unit funds is based on a ceiling determined by the USAG-HI IMWRF, approved by the Installation Community and Family Program Review Committee (ICFRC), and the USAG-HI Commander. Unit funds are distributed and expended annually, based on requirements. All unexpended balances revert back to the IMWRF at the end of each fiscal year (30 September). No unit owns or controls interest in the Installation MWR Funds. Petty Cash & Regular Unit Fund Withdrawals are available from the Directorate of Family and Morale, Welfare and Recreation, NAF Support Management Division Office, 350 Eastman

Road, Wheeler Army Airfield from 0800 - 1600 (closed for lunch 1200 – 1300); walk-ins are permitted, but calling ahead for availability is recommended. For further information, please call 656-0088.

13. GREEN TO GOLD PROGRAM. The Green to Gold Program is seeking quality soldiers with officer potential who are interested in going to college to earn a baccalaureate or master's degree. Soldiers must have served at least two years on active duty and are allowed to request discharge from active duty (Scholarship Option to include the CG's Hip-Pocket Program and Non-Scholarship Option) or remain on active duty (2YR Active Duty Option), and enroll in Army ROTC to commission as a second lieutenant. Soldiers can enroll in one of the more than 270 schools in the nation with an Army ROTC program. College students that attend Army ROTC in Hawaii have the unique opportunity to attend one of several universities (the University of Hawaii at Manoa, University of Hawaii West Oahu, Hawaii Pacific University, Chaminade University or Brigham Young University, Hawaii). Regardless of the academic institution you choose, you have the ability to cross-enroll in military science through the University of Hawaii at Manoa. Check the Green to Gold website for complete benefits, eligibility requirements, and the appropriate applications at:

http://www.goarmy.com/rotc/enlisted_soldiers.jsp. Interested soldiers can also attend a Green to Gold Information Brief held at the Schofield and Tripler Education Centers on the last Wednesday of every month. For more information: Call CPT Jesus Cruz or Mr. Dave Sullivan at the University of Hawaii Army ROTC "Warrior" Battalion, 808-956-7766 or email gblt@hawaii.edu.

- 14. COMMANDERS GOT RISKS? The Army Substance Abuse Program's Risk Reduction office offers the Unit Risk Inventory (URI) Assessment, a 53-item questionnaire which assesses a unit's propensity for risk in 14 areas deemed high-risk to include: alcohol and other drug use, unit cohesion, suicide, financial problems, army environment, self perception and relationships. Results of this survey provide a picture of the unit's self-reported high risk behaviors. Surveys can be given to any Army Hawaii unit, as long as 60% of the assigned strength is present. Commanders can request a URI during Change of Command or annually. To schedule a survey for your unit, please call the Risk Reduction Team at 655-0996.
- 15. COMMANDER'S REFERRAL PROGRAM. Commanders and First Sergeants can approve up to \$1,500 of Basic Living Expenses for their Soldiers through Army Emergency Relief. AER offers an essential training course that Commanders and First Sergeants must attend before approving AER Command Referrals. For further information and to schedule a time to attend desk-side training, please contact Ms. Jackie Torres, Army Emergency Relief Officer, at 655-4227 or email Jacqueline.torres1@us.army.mil. All Commander Referral AER requests will be turned in between 0730-1300 M-F. All requests will be processed for pickup between 1400 1530 the same duty day. Any requests turned in after 1300 will be processed the following duty day for pickup between 1400 –1530. DA FORM 1103 Application for Army Emergency Relief (AER) Financial Assistance and AER Form 600 Commander's Referral Program Application for Army Emergency Relief (AER) Financial Assistance.

J. USAG-HI PUBLICATIONS, FORMS AND RECORDS

[USAG-HI Command Correspondence, Publications and Command Forms are posted to the Directorate of Human Resources (DHR)
IMCOM PACIFIC REGION Website at

https://portal.usarpac.army.mil:36000/imcom-pacific/Garrisons/Hawaii/hiHROffices/USAGHIPUB/default.aspx.

For further information, please contact the USAG-HI Forms and Publications Control Officer at 656-0334.]

- 1. NEW USAG-HI COMMAND CORRESPONDENCE MEMORANDA, PUBLICATIONS, FORMS AND RELATED DOCUMENTS. The following Publications have been signed or approved by the Garrison Commander or rescinded by the proponent office. New publications have been posted to the DHR Theater Portal and rescinded publications removed. For further information on these documents, please contact the proponent offices listed below.
 - a. Command Correspondence.
 - (1). Policy Memorandum USAG-HI-38, Hours of Duty, Leave and Flextime, 19 Oct 12. (USAG-HI)
 - b. New USAG-HI Publications.

[No new publications.]

c. Rescinded Publications/Command Correspondence.

[No new rescinded publications.]

2. CONTACT FOR COORDINATION OF USAG-HI PUBLICATIONS. All Directorates and tenant organizations are reminded that the contact for coordinating the review, approval and publication of all USAG-HI numbered publications (Regulations, Memorandums, Circulars, Pamphlets, SOPs, Supplements and Policy Memoranda as well as Memorandums of Agreement and Delegation of Authority Memoranda) is the USAG-HI Forms and Publications Control Officer, Mr. Don Boyer, Directorate of Human Resources (DHR), Administrative Services Division (ASD). Completed publications are posted to the USARPAC Theater Portal for Human Resources. USAG-HI-generated command and local forms are also coordinated through this office. Call Mr. Boyer at 656-0334 or email don.g.boyer.civ@mail.mil for further information.

- 3. TRANSFER OF FISCAL YEAR 12 FILES AND CY 12 FILES TO RECORDS HOLDING AREA (RHA), BLDG. 6042, EAST RANGE. Units/Organizations having eligible records/files ready for transfer to the RHA are reminded that contents in boxes will conform exactly with the accompanying SF 135-A (Records Transmittal and Receipt). SF 135s require review and approval by the appropriate command records management officials (RMOs) as prescribed in AR 25-400-2, Army Records and Information Management System (ARIMS), 02 Oct 2007. Only eligible records IAW ARIMS will be accepted at the RHA for temporary storage. The RHA does not have extensive shelving space and only prescribed records in ARIMS will be accepted; all others will remain in their current filing areas until ready for disposal by the proponent. Records Management Officers will ensure that records and files are properly arranged and packed in boxes in accordance with AR 25-400-2 prior to shipment to the RHA. All printing on the outside of the boxes will be neatly written. Records will be packed in shipping boxes, NSN 8115-00-117-8249 only. Boxes may be procured from the General Services Administration (GSA) at Schofield Barracks or Hickam Air Force Base. Before any records can be accepted at the RHA, the Directorate of Human Resources, Administrative Services Division requires a signed Memorandum of Agreement (MOA) between the proponent office and DHR stating that the expense to destroy records will be the responsibility of the proponent as will providing the necessary manpower to complete the shelving or removal process. Other details may be required. Arrangements for turning in records to the RHA, for records disposal and for developing the required MOA requires prior coordination by telephone or email with the USAG-HI Records Manager, Ms. Anna Tarrant at 655 5033.
- 4. POINT OF CONTACT FOR PUBLICATIONS AND BLANK FORMS ACCOUNTS. Organizations and units maintaining publications accounts in accordance with DA PAM 25-33, "User's Guide for Army Publications and Forms" are reminded that the point of contact for all actions involving new publications accounts, changes to accounts and closing of accounts is the USAG-HI Forms & Publications Control Officer, Mr. Don Boyer, Directorate of Human Resources (DHR), Administrative Services Division (ASD), at 656-0334, or email don.g.boyer.civ@mail.mil. All DA Form 12-R, "Requests for Establishment of a Publications Account," must be forwarded to Mr. Boyer for review and approval prior to submission to the Army Publishing Directorate (APD), St. Louis. Forms submitted to APD directly are returned without action by APD, which will delay establishing an account or correcting problems. For further information, please contact Mr. Boyer at 656-0334. Information on mailing addresses for publications accounts and establishing an account when preparing for deployment are covered in the items below. Once an account is established, units may order publications from the APD website at www.apd.army.mil.

To obtain sensitive blank forms not available through the Army Publishing Directorate (APD) website, units will need to establish a "local" publications account with the Records Holding Area/Forms Center (RHA/FC) at Bldg. 6042, 1976 Higgins Rd., East Range, (656-0334). Please be aware that the RHA/FC does no longer stocks publications of any kind, medical record forms or other medical forms. Medical-related forms and publications can be obtained from the Tripler Army Medical Center (TAMC) via Mr. John Berry at 433-6071. All publications are obtained from the Army Publishing Directorate via unit publications accounts. (Also see the "Forms Acquisition" notice below. For further information, please contact Mr. Don G. Boyer at 656-0334 or don.g.boyer.civ@mail.mil.)

- 5. DUPLICATION OR PRINTING OF PUBLICATIONS. Publications that are downloadable from the Army Publishing Directorate website requiring duplication in quantity by organizations/units shall be done through the Defense Logistics Agency (DLA) Document Services Office. Publications will not normally be printed via commercial local printing sources. (Use of such sources without first consulting with the Document Services Office could be considered and unauthorized procurement.) For information on document production, please contact Ms. Gloria Gonzales, DLA Document Services Office, Bldg. 2038, Schofield Barracks, at 655-1400. Small documents may be reproduced on unit copy machines when such use does not exceed the limitations of the copy machine or its monthly usage quotas. For further information, please contact the USAG-HI Forms and Publications Control Officer, Mr. Don G. Boyer at 656-0334 or don.g.boyer.civ@mail.mil.
- 6. POINT OF CONTACT FOR ACCOUNTABLE FORMS. Organizations needing accountable forms should contact the USAG-HI Forms and Publications Control Officer, Mr. Don G. Boyer, at the Directorate of Human Resources, Administrative Services Division, Records Holding Area/Forms Center, Bldg. 6042 East Range, Schofield Barracks. For further information, please call Mr. Don G. Boyer at 656-0334 or email don.g.boyer.civ@mail.mil.
- 7. PUBLICATIONS AND BLANK FORMS ACCOUNTS FOR UNITS DEPLOYING OVERSEAS. Army Units that are deploying overseas or are already deployed are required to set up a "V" Publications and blank forms account with the European Command to use while deployed. Establishing this overseas account can be started up to 60 days prior to deployment to accommodate the fact that some units will not have fax or scanning capabilities once deployed; as soon as you arrive in country you can contact the proper office to activate the account. The website to use is https://aepubs.army.mii/ae/public/aepubs-main.asp (underscore between "aepubs" and "main"). Click on the FAQ tab on the left, then click on question #3 and answer "no" and click "Submit." Within 2 working days of submitting a DA Form 12-R as shown above, the unit publications manager will receive account information that will allow him or her to establish subaccounts, subscriptions, a library, and a forms maintenance list. Once deployed, the publications manager must contact the USAPDCE Customer Service Desk, customer.service.aepubs@eur.army.mii, to provide the deployed official mailing address, unit telephone number, and official email address if different than the email address already provided. Once this information is received, the account will be activated within 5 work days, and the publications manager will be able to order publications and blank forms while deployed. If you have any questions or need additional assistance, contact the USAPDCE Customer Service Desk: DSN: (314) 384-6881/82/83/84 or Commercial: (49) 0621-730-6881/82/83/84. The new Army In Europe Publishing System (AEPUBS) Account Management Guide governing overseas accounts is available from the Army Publishing Directorate website at www.apd.army.mii.

Deploying units may have their current (local) Publications Account remain active IF the unit will have a Rear Detachment that will need forms or publications while the unit is deployed. Rear Detachments can only order forms and publications for themselves, NOT for the deployed portion of the unit. Otherwise, the local Publications Account should be frozen or closed until the unit returns. Deployed units MUST receive all their publications, including blank and sensitive forms, from their overseas publications account, and will need to coordinate with USAPDCE for all publications needs. Also, units preparing to deploy cannot "stockpile" forms or publications through requisitioning forms at the Records Holding Area/Publications Center, East Range, prior to deployment. Establishing an overseas account prior to deployment obviates the need for such actions. Prior to returning from deployment, units can close their "V" account and reestablish and account locally. Publications or blank forms received from the European Command while deployed overseas, should not be returned to the office of issue. Excess Forms, Pubs, etc. should be brought back with the units to their main HQs in CONUS.

Note that deployed units preparing to return to CONUS have 90 days to order and receive sensitive forms in quantities needed for issuance to their Soldiers upon return to CONUS. These are items such as DA 4980-12 (Meritorious Service Medal), DA 4980-14 (Army Commendation Medal), DA 4980-18 (Army Achievement Medal), DD-714 (Meal Card Control Book), promotion certificates and other accountable or sensitive forms that will be need to be issued in quantity upon return from deployment. The USAG-HI Forms Center only has limited quantities of these forms available per month and cannot cover large quantity needs without advance planning.

For further information, please contact Mr. Don G. Boyer, USAG-HI Forms and Publications Control Officer, DHR, ASD, at 656-0334 or don.g.boyer.civ@mail.mil.

- 8. FORMS ACQUISITION, USAG-HI RECORDS HOLDING AREA/FORMS CENTER (RHA/FC). Sensitive and high-use forms can be obtained from the Directorate of Human Resources RHA/FC, Bldg. 6042, 1976 Higgins Rd., East Range. Entrance to the forms center is at Door #2, north side of the building. Procedures for obtaining forms are as follows:
- a. All unit publications NCOs need to ensure that a DA Form 1687 (Notice of Delegation of Authority Receipt for Supplies) is maintained for their unit with the unit's RHA/FC account number and is up to date when sending Soldiers to obtain forms. Updated copies should be provided to the RHA/FC Manager whenever there are changes. Individuals coming to the RHA/FC for forms must be listed on the appropriate DA Form 1687.
- b. Soldiers picking up forms must have a completed DA-17, Requisition for Blank Forms/Publications, listing the required items, (to include both form title and form number) and quantities of each desired. A complete listing of forms by number and title is CRITICAL to our providing quality service to Soldiers. Please call beforehand if possible to ensure the needed forms are actually available a list of the 165 forms currently stocked at the Forms Center is available upon request. Out of stock items can be ordered at that time if needed.
- c. Soldiers should be aware that many forms are restricted by the form proponent as to the number of copies that can be ordered at any one time and that the RHA/FC has limited control over quantities ordered. Normally, quantities requested by units should be restricted to the minimum amount needed for one to two month's operations. We can make requests through the Army Publishing Directorate for increases in quantities if the need is justified and documented by the end user, but it remains within the authority of the form proponent to approve or disapprove quantities issued. For more information, please contact Mr. Don G. Boyer, USAG-HI Forms and Publications Control Officer, DHR, ASD, at 656-0334 or don.g.boyer.civ@mail.mil.
- 9. USE OF NON-RESIDENT VEHICLE CERTIFICATES (CITY AND COUNTY OF HONOLULU FORM CS-L (MVR) 50.
- Soldiers not residents of the State of Hawaii can waive the weight tax due on their privately-owned vehicles when registering their vehicles at one of the City and County of Honolulu licensing centers located at the Satellite City Halls (a nominal processing fee will be charged). This does not apply to leased vehicles and vehicles registered in a dependent's name only. The City and County of Honolulu Form CS-L (MVR) 50 is used for this waiver process and must be an original document (to include the information and signatures). Photocopies of the forms will <u>not</u> be accepted at the DMV offices. City and County of Honolulu regulations require that individuals who are signing the form on behalf of an active duty Soldier <u>must</u> have a completed Power of Attorney submitted with the form. The Power of Attorney must be an original or notarized document (No copies) and must have valid dates.

If the applicant is also the commanding or personnel officer of a unit, they cannot certify their own non-residency form; they must have a unit senior certify their form. Active duty Soldiers must go to their S-1/Personnel and Administrative Center (PAC) to obtain the forms. ALL PERSONNEL ARE REMINDED THAT <u>ONLY</u> ACTIVE DUTY ARMY PERSONNEL ASSIGNED TO A HAWAII ARMY UNIT AND THEIR QUALIFYING SPOUSES MAY USE THESE FORMS. ISSUANCE OF THESE FORMS SHOULD BE CONTROLLED AND RECORDED TO ENSURE NON-QUALIFIED PERSONNEL ARE NOT ACQUIRING THESE FORMS. Units not structured under a PAC should report to the administrative office that dispenses these responsibilities.

Units/Organization S-1 or Administrative offices must obtain these forms from the Records Holding Area/Forms Center, Bldg. 6042, East Range (656-0334). Due to the sensitivity of these forms, and the potential for misuse, they will <u>not</u> be forwarded through mail distribution. It is the responsibility of the 1SG, PAC NCOs, Administrative NCOs and Adjutants to ensure that Staff Duty Officers/NCOs individually sign and issue these forms to members assigned to their units. Receiving Soldiers/Spouses should complete and sign the form in the presence of the approving official. Blank forms or blank pre-signed forms should not be issued at any time.

The <u>Standing Operating Procedures for Use of the City and County of Honolulu Non-Residency Form</u> was approved on 22 September 2011 and will be handed out to all those picking up Non-Residency Forms and is available on the DHR USARPAC Theater Portal at https://portal.usarpac.army.mil:36000/imcom-pacific/Garrisons/Hawaii/hiHROffices/USAGHIPUB/default.aspx.

Requirements of this SOP are mandatory for using units and Soldiers/qualifying spouses. All G/S-1 offices and PACs should have copies of this SOP and ensure widest distribution to Soldiers/spouses as needed. The intent of the SOP is to ensure that all offices handle the form in a consistent manner and that the forms are properly completed so that Soldiers are not inconvenienced at the DMV by having a form refused. This will also assist the Hawaii DMV in providing quality service to their military customers. Provisions of the SOP are mandatory

10. UPDATE TO QUALIFICATIONS FOR NON-RESIDENCY FORMS. The City and County of Honolulu Department of Motor Vehicles has extended the qualifications for use of the non –residency form to register vehicles with the State of Hawaii. Under current guidance, active duty Army Soldiers assigned to a Hawaii Army unit who are RESIDENTS of the State of Hawaii and their qualifying spouses now qualify to register ONE non-commercial vehicle using the non-residency form. Cost is \$72.50. This cost-savings is limited to only one vehicle, whereas non-residents may register all their qualifying vehicles. Use of the Non-Residency Form for this purpose will continue until the State of Hawaii issues a form specific to this registration requirement.

For further information on Non-Residency forms, please contact Mr. Don G. Boyer at 656-0334 or don.g.boyer.civ@mail.mil.

K. ARMY CAREER AND ALUMNI PROGRAM (ACAP)

- 1. ARMY CAREER AND ALUMNI PROGRAM (ACAP) NEW ON-LINE SERVICES FOR SEPARATING PERSONNEL. New ACAP on-line services are available for separating Soldiers to complete the automated mandatory pre-separation briefing and DD Form 2648/2648-1. Commanders and separating Soldiers should visit the ACAP Homepage at www.acap.army.mil or contact the ACAP Center at 655-1028, or Ms. Charlene Shelton, USAG-HI, DHR, at 655-8945 for more information.
- 2. ARMY CAREER AND ALUMNI PROGRAM (ACAP) FOR SEPARATING PERSONNEL. All separating military personnel are required by Public Law 107-103 to complete a DD Form 2648/2648-1 (Pre-separation Counseling Checklist) NLT 90 days from their anticipated separation date. The DD Form 2648 is a required document in 201 files upon reporting to the Transition Center. Retirees can begin ACAP 24 months and normal ETS can begin NLT 12 months from anticipated retirement/separation date. All chapter cases (MEB, involuntary, voluntary) and REFRAD should begin as soon as possible. No orders are required. Completion of the Pre-separation briefing and DD Form 2648 does not obligate a Soldier to leave the Army. Spouses are eligible to use ACAP services and are encouraged to participate in transitional planning. For further information, please contact the ACAP Center at 655-1028 or Ms. Charlene Shelton USAG-HI, DHR, at 655-8945.

The ACAP Center is open Monday, Tuesday, Wednesday & Friday from 0730 – 1600 and Thursdays from 1000 – 1600. The Center is open on training holidays and closed on all federal holidays. Separating personnel spouses and adult family members are eligible to use ACAP services (even during deployment). The ACAP Center is located on Schofield Barracks at the Solider Support Center, 673 Ayers Ave., Bldg. 750, Rm. 134. Visit the ACAP Homepage at www.acap.army.mil for more information or contact the ACAP Center at 655-1028 or Ms. Charlene Shelton, USAG-HI, DHR, at 655-8945.

3. ARMY CAREER AND ALUMNI PROGRAM (ACAP) AND DEPLOYING SOLDIERS. Soldiers with less than 180 days from their ETS dates upon redeployment must attend the mandatory Pre-separation Briefing and complete their DD Form 2648 prior to deploying. Completing the DD Form 2648 does not obligate Soldiers to leave the Army. New ACAP on-line services are available for separating Soldiers to complete the mandatory pre-separation briefing and DD Form 2648/2648-1.

Spouses are also eligible to use ACAP services while their sponsor is in theater and spouses are encouraged to participate in transitional planning. Unit S1's must identify deploying stop loss Soldiers and require the mandatory Pre-separation Briefing as part of the SRP Level 2 process. Units may contact the ACAP Center at 655-1028 to schedule group Pre-separation Briefings at their respective units prior to SRP Level 2. The ACAP Center is open Monday, Tuesday, Wednesday & Friday from 0730 – 1600 and Thursdays from 1000 – 1600. The Center is open on training holidays and closed on all federal holidays. Visit the ACAP Homepage at www.acap.army.mil or contact the ACAP Center at 655-1028 or Ms. Charlene Shelton, USAG-HI, DHR, at 655-8945 for more information.

4. ARMY CAREER AND ALUMNI PROGRAM (ACAP) AND SOLDIERS GOING THROUGH A MEDICAL EVALUATION/PHYSICAL EVALUATION BOARD (MEB/PEB) (Updated 3/22/12). All AC/RC Soldiers going through an MEB/PEB are required to attend Preseparation briefing at the initiation of the MEB/PEB and complete DD Form 2648 (AC)/2648-1 (RC) and provide a copy of the form to the PEBLO. The installation ACAP Center is the designated agency to provide pre-separation counseling to Soldiers. AC/RC Soldiers assigned/attached to WTB excluding Cadre' who have been referred for an MEB or PEB and have been cleared by medical authority are required to register for ACAP services, receive the mandatory pre-separation counseling (DD Form 2648/2648-1), attend the TAP Employment Workshop (2.5 days), participate in a VA Disability briefing (2 hours) and a VA Benefits briefing (4 hours). Additional ACAP services are available based upon the needs and desires of individual Soldiers. Soldiers should be given maximum time to complete all of their requested ACAP services. New ACAP on-line services are available for separating Soldiers to complete the automated mandatory pre-separation briefing and DD Form 2648/2648-1. Visit the ACAP Homepage at www.acap.army.mil or contact the ACAP Center at 655-1028 or Ms. Charlene Shelton, USAG-HI, DHR, at 655-8945 for more information. The ACAP Center is open

Monday, Tuesday, Wednesday & Friday from 0730 – 1600 and Thursdays from 1000 – 1600. The ACAP Center is open on training holidays and closed on all federal holidays.

- 5. ARMY CAREER AND ALUMNI PROGRAM (ACAP) AND DEPT OF THE ARMY CIVILIANS (DACS). Department of the Army Civilians (DACS) experiencing a Reduction in Force (RIF), Base Realignment Closure (BRAC) action and/or retiring from federal service are eligible to use ACAP services and are authorized by Army policy to do so. ACAP helps DACS evaluate their skills, and analyze their abilities to find another federal government position or a good civilian job. ACAP is designed to support DACs making sure that when they leave the Army they are successful in planning future careers and employment. Job search training and workshops and specialized seminars are available. Go to the ACAP Homepage at www.acap.army.mil or contact the ACAP Center for more information at 655-1028 or Ms. Charlene Shelton, USAG-HI, DHR, at 655-8945. The ACAP Center is open Monday, Tuesday, Wednesday & Friday from 0730 1600 and Thursdays from 1000 1600. The Center is open on training holidays and closed on all federal holidays.
- 6. ARMY CAREER AND ALUMNI PROGRAM (ACAP) TRANSITION ASSISTANCE PROGRAM (TAP) WORKSHOP. In conjunction with the Department of Labor, Veterans Employment and Training Services (VETS), the ACAP Center offers a 2-1/2 day Transition Assistance Program (TAP) Employment Workshop for Soldiers leaving active duty and entering the civilian workforce. Separating personnel must attend the mandatory pre-separation briefing <u>prior</u> to attending the TAP workshop. Spouses are also eligible to attend the TAP workshops. The TAP workshops are held at the ACAP Center on Schofield Barracks, Soldier Support Center, 673 Ayers Ave., Bldg. 750, 1st Floor, Room 134. <u>The ACAP Center hours of operation are 0800 1600. The ACAP Center is closed on all federal holidays</u>. For more information visit our ACAP Homepage at <u>www.acap.army.mil</u>. To register and schedule for an ACAP event, visit our new ACAP Express webpage at <u>www.acapexpress.army.mil</u>. For further information, please contact Ms. Charlene Shelton, DHR, at 655-8945.
- 7. ARMY CAREER AND ALUMNI PROGRAM (ACAP) VETERANS AFFAIRS (VA) BENEFITS AND ENTITLEMENTS & DISABLED TRANSITION ASSISTANCE PROGRAM (DTAP) BRIEFINGS. ACAP will be responsible for scheduling and hosting the VA Benefits Briefings and Disabled Transition Assistance Program (DTAP) Briefings on Army installations. VA briefings are held twice a month at the ACAP Center from 0830 1230. Come and learn more about your (VA) benefits and entitlements or learn more about VA Vocational Rehabilitation services. Filing a disability claim? Learn how the Disabled American Veterans (DAV) can assist you by reviewing your medical records and expediting your disability claim. Learn important information about TRICARE before you retire. The ACAP Center is located on Schofield Barracks at Bldg. 750, Soldier Support Center, 673 Ayers Ave., 1st Floor, Rm. 134. Center hours are 0800 1600. The ACAP Center is open on training holidays and closed on all federal holidays. For more information on briefing dates visit our ACAP Homepage at www.acap.army.mil. To register and schedule for an ACAP event visit our new ACAP Express webpage at www.acapexpress.army.mil.

L. MISCELLANEOUS NOTICES

1. ARMY-LEASED COPIERS AND DEPLOYING UNITS. Units that are preparing for deployment are reminded that their office copiers are part of an Army-leased contract and are NOT to be taken on deployment. Units consolidating their rear detachment areas are authorized to have their office copiers relocated free of charge (for a first-time move) by contacting the Network Enterprise Command (NEC) Copier Manager, Ms. Joyce Funai, at 656-0487. As a cost savings measure, office copiers not being used during deployment will be turned in. Units with copier requirements while deployed are encouraged to coordinate with their unit Information Management Officer/Battalion Signal Officer (IMO/BSO) to submit a Capability Request (CAPR) through their Command IMO to the NEC for validation. Deployable-type copiers are available via the Government Purchase Card (GPC) program. For further information, please contact Ms. Joyce Funai, NEC Copier Manager, at 656-0487, email ioyce.funai@us.army.mil.

SECTION II: UNOFFICIAL

A. NON-MANDATORY EVENTS AND TRAINING

1. USAG-HI FACEBOOK TOWN HALL MEETING SCHEDULED. Do you have ideas about how to make the U.S. Army Garrison-Hawaii community better? Do you have questions about USAG-HI services, facilities or support? If so, get ready for the next online Facebook Town Hall, hosted by Col. Daniel Whitney, commander, USAG-HI, from 1800 – 1930 27 November 2012 at

www.facebook.com/usaghawaii, under the "Events" tab. All Soldiers, family members, retirees and civilians in U.S. Army-Hawaii can ask questions, address concerns and get responses. If your question does not pertain to the public at large, please email the Interactive Customer Evaluation System, or ICE, at http://ice.disa.mil, or Ask the Garrison Commander at

AskTheCommander.usaghi@us.army.mil. Contact 656-3153 or lacey.a.justinger.civ@mail.mil with questions or concerns.

- 2. ARMY FAMILY ACTION PLAN (AFAP) CONFERENCE SCHEDULED. The AFAP Conference is scheduled from 29 Oct thru 2 Nov 2012. It is one of the Army's most effective tools in managing change and improving the well being of all who work for and support the US Army. AFAP is for the entire Army Family: Soldiers, Family Members, DA Civilians, Retirees, National Guard, Reservists and Survivors. Issues may be submitted for discussion/resolution (or forwarded to higher command for resolution) at the AFAP. See the flyer at the end of this Bulletin for contact information and website links for issue submission.
- 3. FLEET RESERVE ASSOCIATION LOOKING FOR VOLUNTEERS. The Fleet Reserve Association is looking for volunteers to assist with flying flags from the USS Arizona Memorial Friday, 7 December 2012 from 0730 1130. For further information, please see the flyer attached to the end of this Bulletin or contact Ms. Tracy Lee Tayros Nicolas, Office Manager, Fleet Reserve Association, at (808) 422-2121.
- 4. HAUNTED HOUSE AND FALL FEST SCHEDULED. The Wheeler Saddle Club has scheduled their annual Haunted House and Fall Fest for Friday and Saturday, 26 27 October 2012 from 1700 2100. Please see the flyer attached to the end of this Bulletin for more information.

B. SOLDIER AND FAMILY HEALTH, WELFARE AND RECREATION

- 1. ADOLESCENT SUBSTANCE ABUSE COUNSELING SERVICE (ASACS). Worried about your TEEN? The ASACS (Adolescent Substance Abuse Counseling Service) is a voluntary and confidential service for military dependents and their families. All services provided are free of charge to military families. ASACS provides a continuum of care from prevention, to early intervention and outpatient counseling services. Services are targeted to both middle and high school age dependents and are available at either Schofield Barracks, Aliamanu Military Reservation and in several high and middle schools: Leilehua High, Mililani High, Radford High, Aliamanu Middle, and Wheeler Middle School. ASACS clinical services begin with initial assessments that will assist to determine the counseling needs individual, group and/or family counseling services. All services are individualized per the needs identified and providers are licensed clinicians. ASACS supports teens to reduce risk factors and increase protective factors before any onset of substance use. These prevention services include: counseling sessions for the teen and parents, LifeSkills Training Classes, Transition Support, and other prevention groups and activities to promote a healthy lifestyle, and learn ways to cope with the daily stressors of just being a teen. ASACS provides clinical support to teens and their parents should there be any concern of an alcohol and/or drug related issue. Teens, parents, commanders and other community helpers are welcome to call ASACS to consult on any possible referrals, or would like to seek counseling and prevention services. For further information, or to set an appointment, either stop by or call Ms. Sara Hill at 655-9944/5080, or email Sara.L.Hill14.ctr@mail.mil. ASACS at Schofield Barracks is located in Bldg. 647, 156 Lewis Street and the ASACS at Aliamanu Military Reservation is located in Bldg. 1782, Bougainville Loop.
- 2. EMPLOYEE ASSISTANCE PROGRAM (EAP) INFORMATION. The purpose of the Army Employee Assistance Program (EAP), a job-based program is:
 - -- To help employees in identifying and resolving personal problems that may affect their job performance and well-being.
 - -- To assist management in addressing productivity issues.
 - -- To promote installation work/life/wellness programs.

Confidentiality is the corner stone of an effective EAP. Employee confidence in the competence and trustworthiness of the EAP staff plays a key role in program success. The EAP and Army Substance Abuse Program offices are located at: Bldg. 2091, Kolekole Ave., Schofield Barracks, HI 96857. Hours are M – F 0730 – 1600. For further information, please contact Ms. Catherine Heflin, EAP Specialist CEAP, at 655-6047 or Ms. Kathy Marugaki, EAO Coordinator, CEAP, at 655-6046.

- 3. DEALING WITH STRESS OR OTHER ISSUES? Call the Employee Assistance Program Office, Bldg 2091, Schofield Barracks, for help and ideas for dealing with stress or any other issues affecting your job performance. Contacts are Ms. Cathy Heflin, EAP Specialist at 655-6047 or Ms. Kathy Marugaki, EAP Coordinator at 655-6046.
- 4. WORRIED ABOUT PERSONAL RELATIONSHIPS? YOUR MARRIAGE? FAMILY ISSUES? The Tripler Army Medical Center (TAMC) Social Work Department's marriage and family therapists and licensed clinical social workers help military personnel and family members by providing individual, couples and family counseling, and referrals to other services as needed. They can help

with communication, conflict resolution, parenting and deployment issues. No referrals are required. Call the Social Work Outpatient Services Clinic at TAMC (2nd Floor, Oceanside, B-Wing) at 433-6606. (The Schofield Barracks Health Clinic has similar services through the Soldier and Family Assistance Center (SFAC)). For further information, please contact Ms. Jan Clark Public Affairs Officer, Pacific Regional Medical Command and Tripler Army Medical Center, at 433-2809.

5. MILITARY ONE SOURCE CRISES LINE/THE DEFENSE CENTER OF EXCELLENCE (DCOE) OUTREACH CENTER. The Army must give our Soldiers and family members every opportunity to become aware of the multitude of resources which are available to them. Promoting the Military OneSource Crises Intervention Number and the DCOE Outreach Center Help Line are two ways that Leaders can reinforce the Army's commitment to building resilience, positive life coping skills and well being for our Soldiers and family members.

The Army remains committed to make the most of every resource to optimize the health, safety and well-being of its Soldiers, civilians and families. The Military OneSource Crisis Intervention Hotline is a free phone and online service provided by the Department of Defense for Active-Duty Guard and Reserve Service Members (including individual ready reserve members) and their families. Credentialed Consultants offer support and practical solutions 24 hours a day, 7 days a week through phone or online consultation. The Consultant will assess the Caller's needs and provide a referral to Health Care Professionals that can provide face-to-face follow-up counseling. Currently, Soldiers and family members can be provided up to 12 free face-to-face short-tem counseling sessions. Military OneSource can be contacted at 1-800-342-9647 (from the US). Outside the US, dial the country code plus 800-342-9647, or call collect from outside the US at 484-530-5908. TTY/TTD for the Hearing Impaired is 800-346-9188, for Spanish, 1-877-888-0727. The website is http://www.militaryonesource.com.

The Defense Center of Excellence (DCOE) Outreach Center Help Line is also available 24 hours a day, 7 days a week. This Help Line is staffed by Consultants who can serve as an authoritative source of information on psychological health and traumatic brain injury issues. This Outreach Center assists service members, veterans and their families gather information and connect with the agencies needed to promote resilience, recovery and reintegration. For more information, please contact 1-866-966-1020 or http://www.dcoe.health.mil/resources.aspx. The HQDA Point of Contact for this information is G1suicide@conus.army.mil. If you have further questions, please go to the following website: http://www.armyg1.army.mil/hr/suicide/default.asp. Further information on the DCOE Outreach Center can be found at http://dcoe.health.mil/default.aspx.

6. NATIONAL SUICIDE PREVENTION LIFELINE AVAILABLE. The National Suicide Prevention Lifeline is a free, 24-hour crisis intervention hotline (1-800-273-TALK (8255)) and online service (www.suicidepreventionlifeline.org) provided by the U.S. Department of Health and Human Services, Substance Abuse and Mental Health Services Administration (SAMHSA). The service is available to anyone in suicidal crisis or emotional distress, to include military members and their families including active duty, guard, and reserve service members, individual ready reserve, and individual mobilization augmentees. Credentialed consultants offer confidential support 24 hours a day, 7 days a week through phone or online consultation.

Military OneSource (MOS) http://www.militaryonesource.com provides support, information, and referrals to professionally trained consultants on a wide range of issues - from budgeting and investing to relationships and deployment. Additionally, MOS can assist with arranging up to 12 free, face-to-face, short term counseling sessions for soldiers and family members. MOS contact information: from the U.S., 1-800-342-9647; outside the U.S., (country access code) 800-342-9647 (dial all 11 numbers) or call collect from outside the U.S., 484-530-5908; TTY/TTD, 800-346-9188 (hearing impaired); or en Espanol, 1-877-888-0727. For further information, please contact the Army Suicide Prevention office at g1suicide@conus.army.mil.

- 7. MILITARY ONESOURCE (MOS) COUNSELING SESSIONS AVAILABLE. Military OneSource offers non-medical behavioral health counseling sessions for service members and their families. The counseling sessions apply to face-to face counseling through our Affiliate Providers, Short-Term Solution-Focused Telephonic Consultations, and Online Consultations. Authorization is on a case-by-case basis. For further information, please contact the Military One Source website at www.MilitaryOneSource.com or call 1-800-342-9647. You name it, we can help!
- 8. THE FOCUS PROGRAM RESILIENCY TRAINING FOR MILITARY FAMILIES. FOCUS Announces Services for Army and Air Force Families. During individual family sessions, your family will learn skills to: improve communication; problem solve around family challenges; identify strategies for dealing with deployment reminders; increase family closeness and enhance mutual support. Training services are free of charge to all military families and confidential sessions are available during family-friendly hours. To set an appointment or for more information, please call: (808)-257-7774 or contact Hawaii@focusproject.org.
- 9. SUBSTANCE ABUSE AND THE WORKPLACE: A HARMFUL COMBINATION. USAG-HI is committed to providing a safe, healthy and drug-free working environment and wants to take this opportunity to remind employees about the importance of working drug free to their safety and that of their co-workers. Some of the potential risks and hazards of workplace alcohol and drug use are obvious, particularly those related to safety. Alcohol and drug use can seriously impair judgment and coordination, which can lead to workplace accidents, injuries and even death. And a person does not need to be an alcoholic or drug addict to create safety hazards. For example, someone who still has alcohol in their bloodstream from drinking before they were on the clock may not be in any condition to work safely. But the problems extend beyond safety. Workplace alcohol and drug use can weaken an organization's ability to operate profitably and productively. It is also associated with lower levels of employee morale—not only that of employees struggling with alcohol or drug problems, but also those who work alongside them.

Key to preventing these problems is for all employees to understand that there is help for those struggling with alcohol and drug problems. If you (or someone you know) are struggling to work drug free, call 1-800-662-HELP (1-800-662-4357) or visit

www.findtreatment.samhsa.gov. Other sources of help are available at www.dol.gov/workingpartners. Soldiers or family members may contact the Army Substance Abuse Program at the Schofield Barracks Health Clinic, Building 673, on the 1st floor by calling 433-8700 for assistance. In addition, the Employee Assistance Program (EAP) provides confidential, short-term counseling and referral services as a benefit to DA civilian employees. Professionally trained EAP staff can be reached at 655-6047/6046. If you have any questions or concerns, please contact Ms. Catherine Heflin, Employee Assistance Program (EAP) Specialist, Army Substance Abuse Program (ASAP) Building 2091, Kolekole Avenue, Schofield Barracks at 655-6047.

C. SPECIAL PROGRAMS/OPPORTUNITIES FOR SOLDIERS AND CIVILIANS

- 1. INTERESTED IN SPECIAL FORCES? Special Forces Recruiting is looking to find all highly-motivated E3 E7 and YG 2009 1LTs that are interested in Special Forces. Special Forces are the Nation's elite combat force. To learn how you can become one of the nation's best, please contact our office at (808) 655-4397, (DSN 315-455-4397) FAX: (808) 655-5808 or you can email us directly at SFHawaii@usarec.army.mil, and you can visit our Facebook page at http://www.facebook.com/USArmySpecOpsRecruiting.Hawaii. Our office is located at the Schofield Barracks Aloha Center, BLDG 690, 3rd Floor, Room 3G. We offer unclassified briefings every Wednesday at 1200 and 1530 at our office. Are you ready? For further information, please contact SFC Randall Howard, NCOIC, at Randall.Howard@usarec.army.mil, or recruiters SFC Aaron Martin at Aaron.Martin@usarec.army.mil, or SFC Noah Burkham at Noah.Burkham@usarec.army.mil.
- 2. INTERESTED IN ARMY CID? Are you interested in a career as a Special Agent (SA) with the United States Army Criminal Investigation Command (CID)? If so, please contact SFC Feiloakitau at the 102nd MP DET (CID) at 808-655-1989. For additional information and prerequisites, please visit www.cld.army.mil.

D. SOLDIER/FAMILY/CIVILIAN EDUCATION ASSISTANCE

- 1. FREE COMPUTER LITERACY TRAINING AVAILABLE. Operation Life Transformed, a 501c Public Charity, is offering free scholarships for computer literacy courses to all active duty military, military spouses, war-wounded caregivers and transitioning vets, included National Guard and Reserves. For more information or to apply for a scholarship please visit http://lifetransformed.org. Fill out the applications forms and all other paperwork and forward to students@lifetransformed.org. For further information on this program, please contact the Military One Source website at www.MilitaryOneSource.com or call 1-800-342-9647.
- 2. TESTING SERVICES. The Schofield Barracks Army Education testing center offers a variety of military tests, such as the AFCT, AFAST, DLPT, DLAB, and TABE. Testing is a great way to enhance skill levels to further career advancement. All Army personnel tests requests require a DA Form 4187 (Personnel Actions Form) command verification approval, and are scheduled by appointment only by contacting the testing center directly. The testing center, located in Bldg. 560, Yano Hall, 2nd floor, is open M F; hours vary by day. For further information, please call Ms. Wanda El-Orm at 655-9776.
- 3. SCHOFIELD BARRACKS ARMY EDUCATION CENTER (SBEAC) AND FORT SHAFTER/TRIPLER EDUCATION COMPLEX (FS/TEC) REDUCED SERVICES. Until further notice, there will be reduced customer services at the SBAEC and the FS/TEC. Effective 18 June 2012, hours will be as follows:

SCHOFIELD BARRACKS ARMY EDUCATION CENTER

Position	Days	Hours
Front Desk	Mon – Fri	0900 – 1700
Computer Lab/Learning		
Resource Center	Mon – Fri	0900 – 1650
Testing	Mon – Fri	Varies by day
Counseling	Mon – Fri	0900 – 1700
Schools' Offices	Mon – Fri	0900 - 1630

FORT SHAFTER/TRIPLER EDUCATION CENTER

Position	Days	Hours
Front Desk	Mon – Fri	0800 – 1700
Computer Lab/Learning		
Resource Center	Mon – Fri	0900 - 1200; 1230 - 1400
Testing	Tue & Thu	0800 – 1545
Counseling	Mon – Fri	0800 – 1630
Schools' Offices	Mon – Fri	0830 – 1630

For further information, please contact Mr. Marvin Castagna, Counselor, at 433-4181.

4. SPOUSE TUITION ASSISTANCE AVAILABLE. Great news for our military spouses! Spouse Tuition Assistance (TA) through the Career Advancement Account (ACC) Program is offered for all branches according to the following classifications: legal spouses of

military service members with a minimum of one year remaining on Active Duty are eligible for the Program. This includes spouses of active duty service members, Coast Guard deployed with the Navy, Active/Guard Reserve (AGR), and Reserve Component service members (Guard and Reserve) called to active duty for a year or more. TUI University's spouse program is 6 + 2, meaning, spouses will take six classes using TA and receive two free classes for a total of eight classes within a 24 month period. The ACC program is administered by the AI Portal. To familiarize yourself with the website and the program's procedures go to:

https://aiportal.acc.af.mil/mycaa. For further information, please check the website at https://www.tuiu.edu or call 1-800-375-9878.

- 5. CIVILIAN EDUCATION SYSTEM. Transformation of the Army begins with educating the Army's leaders. The Civilian Education System (CES) is a progressive and sequential leader development program that provides enhanced leader development and education opportunities for the Army Civilian Corps (ACC) throughout their careers. Army civilians will become multi-skilled civilian leaders of the 21st Century who personify the warrior ethos in all aspects, from war-fighting support to statesmanship, to business management. Apply today and keep your career rolling. Courses are available for all grades. Some courses consist of only dL and can be accessed from your workstation. Please go to the Army Management Staff College (AMSC) homepage:

 http://www.amsc.belvoir.army.mil. Be sure to open the tab "Academics" to review the specific courses available to the ACC. If you've already completed the courses or received credit, this information may not apply. For further information, please contact the AMSC Website, Registrar's Office, at amscregistrar@conus.army.mil or (703) 805-4461.
- 6. EDUCATION CENTER ASSESSMENTS OF CIVILIAN TRANSCRIPTS. Hawaii's Army Education Center personnel will be happy to assist Soldiers in assessing civilian education transcripts for promotion points, OCS, and other requirements; however, we will only accept OFFICIAL transcripts, copies of OFFICIAL transcripts, OFFICIAL grade reports or copies of OFFICIAL grade reports. Soldiers who will be requiring these assessments need to plan ahead to ensure they have the proper documents in hand prior to coming to the Education Center(s) to request these assessments. For further information, please contact the SBEAC Receptionist's Desk at 655-0800.
- 7. ARMY CONTINUING EDUCATION SYSTEM (ACES) LEARNING RESOURCE CENTERS/COMPUTER LABS (LRC/CL). The ACES in Hawaii operates two LRCs/CLs, one at the Schofield Barracks Army Education Center (SBAEC) in Bldg 560, Yano Hall, 2d Floor, and one at its education sub-center located in the Ft. Shafter/Tripler Education Complex (FS/TEC), Bldg. 102, at the Tripler Army Medical Center. The hours of operation for the LRC/CL at the SBAEC are Monday Friday, 0800 1700, and Monday Friday, 0900 1200 and 1230 1400 at the FS/TEC. Both facilities are available for use by Soldiers, adult family members, and other eligible users. For further information, call 655-0407 (SBAEC) or 433-4159 (FS/TEC).
- 8. NATIONAL TESTING CENTERS. In partnership with military education centers on Oahu, Hawaii Pacific University (HPU) has established five on-base National Testing Centers located at Hickam AFB, Pearl Harbor Naval Station, Kaneohe Marine Corps Base, Fort Shafter/Tripler Education Complex and the Schofield Barracks Army Education Center. These centers offer all 34 e-based CLEP exams, and results are available as soon as an exam is completed. Exams are free to all active-duty military service members, reservists, Coast Guard, National Guard and spouses and civilian employees of the Air Force Reserve, Air National Guard, Army National Guard, Army Reserve and Coast Guard. Active-duty family members, military retirees, and DOD civilians are also eligible to take the exams at a cost of \$90 each (a \$40 savings over taking a paper-based exam.) HPU also offers 37 DSST exams, which are free for anyone who is funded for CLEP exams. DOD civilians may take these exams at a cost of \$90 per exam. Additionally, HPU offers computer-based certification exams, such as NREMT, AMT, PTCB, CompTIA, Cisco and many others to on-post/base service members. The exam prices vary by exam and eligible personnel have the opportunity to be reimbursed for licensure and certification tests under the Montgomery GI Bill. A full listing of exams available at all HPU military testing sites may be viewed at www.pearsonvue.com/military/exams. Exams are given on Mondays and Wednesdays at Hickam AFB, Tuesdays and Thursdays at Pearl Harbor, Tuesdays and Fridays at Schofield Barracks, Thursdays at Kaneohe Marine Corps Base and Fridays at the Fort Shafter/Tripler Education Complex. You can schedule exams by e-mailing the name of the exam, location, time and date desired to mcp_clep@hpu.edu. (mcp [underscore] clep, etc.). For additional information, please call Mr. Dave Terry at (808) 543-8056 or email dterry@hpu.edu.
- 9. NATIONAL TESTING CENTER (NTC) HOURS. The NTC hours of operation at the Schofield Barracks Army Education Center are <u>Tuesdays</u>, 0800 1800, with the last exam beginning no later than <u>1630</u>, and <u>Fridays</u>, 0800 1330, with the last exam beginning no later than 1330. For further information, please contact the Hawaii Pacific University at (808) 687-7024/7025.
- 10. 9TH MISSION SUPPORT COMMAND (MSC), EDUCATION SERVICES OFFICE WEELY SCHEDULE. Please see the flyers attached to the end of this Bulletin for the College Representatives Weekly Schedule for MSC and the form for registering for courses. For further information, please contact Mrs. Judith F. Champaco, MESI Contractor, Admin Services Manager, USAR Theater Support Group, US Army, Pacific, 1557 Pass Street, Fort Shafter at 438-1600, ext. 3298 or judith.f.champaco.ctr@mail.mil.
- 11. 2013 BASIC SKILLS PROGRAM COURSES SCHEDULE AVAILABLE. The 2012 January December Schedule for Basic Skills Program Courses and the Registration form for these courses is available on the flyer attached to the end of this Bulletin. For further information, please contact Dr. Marsha D. Wellein, Army Reserve Regional Director of Education, Pacific & Asia, 9th Mission Support Command, TSG at 438-1600 X 3176 or Marsha.D.Wellein.Civ@Mail.Mil.
- 12. AMERICAN MILITARY UNIVERSITY (AMU) REPRESENTATIVE. Mr. Chuck Alsleben, the AMU representative, now has office hours at the SBAEC, Bldg. 560, Yano Hall, 2d Floor, Room 202 on Wednesdays and Thursdays from 0900 1500. For more information, please contact Chuck at (808) 384-7172 or by e-mail at calsleben@apus.edu.

- 13. UNIVERSITY OF PHOENIX (UOP) ONLINE REPRESENTATIVE AVAILABLE. Ms. Christine Bush, the University of Phoenix (UOP) online representative, visits the Schofield Barracks Army Education Center (SBAEC), Bldg. 560, Yano Hall, 2d Floor, Rm. 216, on Fridays from 0900 1500. Ms. Bush may also be reached at (808) 352-6290. For further information, please contact Ms. Chrissy A. Morris, Director, SBAEC, at 655-4444.
- 14. COASTLINE COMMUNITY COLLEGE. California Community College is an LOI (Letter of Intent) school in GoArmyEd offering online and non-online courses toward associate degrees. Only 12 credits are required for residency, with no application or enrollment fees. Visiting school representatives are: Schofield Barracks on Fridays 0830 1430, contact Ms. Gloria Lawson at email glawson@coastline.edu or call (808) 222-9179. Tripler Army Medical Center on 2nd and 3rd Mondays, 1000 1300. Army Reserve Center at Ft. Shafter Flats each Thursday (except 1st week of the month) 1100 1300, contact Ms. Ann Choi at achoi@coastline.edu or (808) 675-8954. See http://military.coastline.edu and click on Army. A spouse program also available with reduced tuition and low cost textbooks.
- 15. UNIVERSITY OF OKLAHOMA (OU) COUNSELOR AVAILABLE (Updated 3/12/2012). Ms. Mary Keller, a counselor for OU, conducts office hours the <u>second Thursday of each month, from 1300 1600</u> at the Schofield Barracks Army Education Center, Bldg 560, Yano Hall, 2d Floor, Rm. 202. Anyone who is interested in OU's graduate programs may call Ms. Keller at (808) 449-6364.
- 16. ASHFORD UNIVERSITY (AU) COUNSELOR AVAILABLE. Ms. Mary Papillion, a counselor for AU, conducts office hours <u>every Tuesday</u>, from 0900 1630, at the Schofield Barracks Army Education Center, Bldg 560, Yano Hall, 2d Floor, in Room 202. Anyone who is interested in AU's programs may contact Ms. Papillon at (808) 354-2555 or by e-mail at <u>mary.papillion@ashford.edu</u>.
- 17. THOMAS EDISON STATE COLLEGE REPRESENTATIVE AVAILABLE AT SBAEC (Updated 3/12/2012). Ms. Nicole Crouch the Thomas Edison State College (TESC) military counselor, visits the SBAEC, Bldg. 560, Yano Hall, 2d Floor, Room 216, every Tuesday and Wednesday from 0930 1330. She may also be reached at (808) 295-3301 or ncrouch@tesc.edu. For further information on TES programs, please visit http://www.tesc.edu/military_programs_home.php or email Ms. Marte to make an appointment.
- 18. CENTRAL MICHIGAN UNIVERSITY MASTER OF SCIENCE IN ADMINISTRATION PROGRAM AVAILABLE. Central Michigan University Offers a 36 credit hour Master of Science in Administration degree with concentrations in: General, Health Service, Human Resources, International Public Administration, Information Resource Management and Leadership. A degree can be completed in 18 months or less. For further information, call Mr. Jason Sullivan (808) 624-3939, or email schofield.barracks@cmich.edu for more information or to register. Additional information is available from Ms. Ranell Savelio, Program Administrator, Central Michigan University, Tripler Army Medical Center (808) 782-1541, or email hitch.edu.

E. SOLDIER/FAMILY/CIVILIAN EMPLOYMENT ASSISTANCE

- 1. EMPLOYMENT ORIENTATION. This orientation is the first step to helping you find the job you want! Learn how to prepare for our job search process. Get employment information on federal, state, private sector and staffing agencies. See the reference materials, job listings, computers, etc., available for use at the Army Community Service employment resource area. A company representative may also be attending and speak with spouses on job vacancies. Workshops are held on <u>Fridays, 0900 1030</u> at Army Community Service (ACS), Schofield Barracks. Register on line at http://www.mwrarmyhawaii.com/, or call 655-4227.
- 2. WORK AND CAREERS WEBSITE. Need help in your job search process? Are you wondering how to market your skills and abilities? Explore the following websites http://www.militaryspousejobsearch.org and http://www.myarmylifetoo.com to learn jobs search techniques, resume writing tips, and obtain information on the Army Spouse Employment Partnership. For additional help, please contact the Army Community Service (ACS) office at 655-4227.

F. SOLDIER/FAMILY FINANCIAL ASSISTANCE

1. FINANCIAL PLANNING CLASSES. MAKE YOUR MONEY WORK FOR YOU. Army Community Service's Financial Readiness Program offers financial planning classes in such areas as Money Management, Credit, Car Buying, Home Buying, Investing, TSP and Retirement, Identity Theft, Financial Planning for Deployment, Money and Divorce, Understanding Insurance and Financial Scams. Classes are offered at ACS Schofield Barracks or schedule a class of your choice for your unit. For further information, please contact Ms. Robin Sherrod, Financial Readiness Program Manager, at 655-1708 or email at: robin.m.sherrod.civ@mail.com.

2. FINANCIAL COUNSELING. Army Community Service's Financial Readiness Program provides one-on-one counseling to Soldiers and Family Members. Topics for discussion include credit repair, consumer affairs and complaints, budget/spending plan, identity theft, car and home buying, investing, Insurance, TSP and Retirement. ACS Financial Readiness can assist in remedial, preventive and productive financial counseling. Schedule an appointment to meet personally with an ACS Personal Financial Specialist at 655-4227.

[original signed]
ROBERT M. STEPHENS, Ph.D.
Garrison Director of Human Resources

DISTRIBUTION Electronic Media



Soldier & Family Assistance Center 655-7171

I Need Assistance With...Directory

Military & Family Life Consultant (MFLC) 222-7088
Child & Youth Behavioral MFLC

SB 228-9160 / 351-4571 / 221-3910 FS 220-7323 AMR 366-4694

3 Jul 2012

SB = Schofield Barracks
FS = Ft. Shafter

AMR = Aliamanu Military Reservation

HMR = Helemano Military Reservation
TAMC = Tripler Army Medical Center

WAAF = Wheeler Army Air Field

MWR Website http://himwr.com

Schofield Barracks 655-4ACS(4227) / Toll Free 1-877-406-2148

USARPAC Website www.usarpac.army.mil

Military OneSource 1-800-342-9647 www.militaryonesource.com

EMERGENCY

Army Community Service

Military Regional Dispatch Center (RDC) for Military Police, Fire Department or Ambulance 471-7117

Military Directory Assistance 449-7110 Military Operator 449-1110

Tripler Army Medical Center Emergency Rm 433-6629 Emergency 911

Military Police SB 655-5555 FS 438-7114 Emergency 911

Fire Department, Federal 471-7117 Emergency 911

American Red Cross SB 655-4927 TAMC 433-6631 24 Hrs 1-877-272-7337 AFR non-dity hrs

Suicide & Crisis Hotline (808) 832-3100 HI State Suicide Prevention Hotline 1-800-273-TALK (8255) National 1-800-SUICIDE (784-2433) VA

Victim Advocacy Program 624-SAFE(7233)

Legal Assistance Office on Post

Power of Attorney, Wills SB 655-8607 / 08 FS 438-2627 Tax Assistance Office SB 655-1040 FS 655-1040

Legal Aid Society

Affordable Lawyers 536-4302

Installation Access Pass

Installation Access Pass Office SB 655-1620

Parenting / Child Care

Fort Shafter Outreach Ctr. 438-4ACS(4227) / Survivor Outreach Services 438-4ACS(4227)

ACS New Parent Support Program SB 655-0662 / 40, Bldg 647 Family Advocacy Prevention Ed SB 655-0669 / 13, Bldg 647

Child, Youth & School Services

CYS Parent Central Services SB 655-5314/8380 AMR 438-1963/833-5393 Kids on Site 655-8628 Child Development Centers SB 655-7106 HMR 653-0724 SB Peterson 655-1569/1570 SB Bowen 655-5293 FS 438-1151 AMR 833-5102 Family Child Care, SB 655-8373 School-Age Youth Centers SB 655-6476 HMR 653-0717 FS 438-1487 AMR 833-4932 Middle School/Teen Centers SB 655-0451 AMR 833-0920 SB Bennett Youth Ctr. 655-0451 Youth Sports SB 655-6465 AMR 836-1923 SKIES 655-9818

Exceptional Family Member Prog ACS SB 655-4777 FS 438-1961 TAMC 433-4441

Child & Adolescent Assistance Ctr. SB 433-2778 ext 363 TAMC 433- 6418 Child Psychiatry TAMC 433-1323 Child Psychology

Basic Needs

Military ID Cards / AG ID Cards http://rapidsappointments.dmdc.osd.mil SB 655-1272 FS 438-1757

Military Passport / Citizenship 655-7182 www.travel.state.gov

WIC Wahiawa Office 622-6458 Honolulu Office 586-4761

Health Care

Tripler Army Medical Ctr. Information Center 433-6661 / 6662 / 6663
Central Appointment System 433-2778
Online services http://www.tricareonline.com

U.S. Army Health Clinic, Schofield Barracks Online services http://www.tricareonline.com Dial 433-2778 plus extension number listed Primary Care

Family Practice Appt ext 12
Family Practice Patient Assistance ext 3111
Family Practice Patient Assistance ext 3111
Family Practice Allergy/Immunization 3113
Pediatrics Appt ext 1, ext 2
Pediatrics Patient Assistance ext 312
OB/GYN Appt ext 3, ext 4
Troop Medical Clinic ext 322
Troop Medical Clinic Annex ext 321
Aviation Medicine Clinic Appt ext 323

Deployment Health Clinic Appt ext 323

Warrior in Transition Clinic Appt ext 321

Specialty Clinics

Acute Care Clinic SB. 433-8850. M-F 7a m.-

8p.m. / S&S 8a.m.-7p.m. Audiology/Hearing Conservation ext 381 Occupational Health 433-8391

Occupational Therapy ext 351 Orthopedics/Podiatry/Cast Clinic ext 351 Optometry ext 3821

Physical Exam ext 326
Physical Therapy (PT): Main ext 352
Warrior in Transition PT: ext 333

SB Army Public Health Nurse Clinic ext 384
Other Services
Pharmacy (Call.in-Refil ext 301 Dispensing

Pharmacy (Call-in-Refill ext 301, Dispensing Window ext 302, Clinical Pharmacist in Family Practice 433- 8160)

Laboratory 433-8303 Radiology 433-8355 Customer Relations

SB 433-2778 ext 391 TAMC 433-6336

Health Benefits Advisor: SB Health Clinic 433-2778 ext 392 TAMC 433-3422

TRICARE

TRIWEST Customer Service 1-888-874-9378 www.triwest.com/OnlineCare

Financial

Army Emergency Relief (AER) SB 655-4ACS(4227) FS 438-4ACS(4227)

Non-duty Hrs AER Emergency: American Red Cross 1-877-272-7337

Financial Questions ACS 655-4ACS(4227)

125th Financial Management Co. Customer Service 655-1244

Defense Military Pay Office FS 438-1875

Pets

Veterinary Needs SB 655-5889 FS 433-2271 Off Post 24 Hr 484-9070

MWR Pet Kennel 368-3456

Abuse/Neglect

Child Abuse / Neglect Reporting Military Police SB 655-7114 FS 438-7114

State Child Protective Services (CPS) 832-5300

Domestic Violence and Sexual Assault

24/7 Response 624-7233(SAFE)

Family Advocacy SB (ACS) 655-4779 SB (Clinic) 433-8579 TAMC 433-6606

Housing / Relocation

Island Palm Communities (Leased housing on-post)
North Regional Leasing Office 275-3700 (SB, HMR)
South Regional Leasing Office 275-3800 (FS, AMR, TAMC)

Joint Personal Property Shipping Office (JPPSO)
Household Goods Inbound and Outbound 473-7750

DOL Personal Property & Transportation (PP&T)
PCS Household Goods Storage & Outbound Transp. 655-1868, Bldg 750
Deployment Household Goods Storage 655-1868, Bldg 750

ACS Relocation Assistance & Lending Closet SB 655-4ACS(4227) FS 438-4ACS(4227)

Schools

HI State Dept of ED. Central Oahu District 627-7478 USAG-HI School Liaison Office 655-8326

School Behavioral Health Team TAMC 433-1264

Marital / Family / Individual

Warrior Behavioral Health Service 433-2778 ext 361, Bldg 687, SB Concussion Clinic (TBI) 433-8199 ext 37, Bldg 672, SB

SB Family Member Assistance Center 433-2778 ext 362, Bldg 681 SB Child Assistance Center 433-2778 ext 363, Bldg 681, SB

Family Life Chaplain North Community 655-9355 / Family Life Center 655-6646 South Community 839-2413 / 833-6831

Garrison Chaplain 655-9307 SB Main Post Chapel 655-9307 After Duty Hours Chaplain Reached through IOC: 656-3272

Army Substance Abuse Program (ASAP) Front Desk 655-9113
Prevention Coordinator 655-4655
Installation Biochemical Testing Coordinator 655-0648
ASAP Clinic & Counseling Service 433-8700
Adolescent Substance Abuse Counseling Services 655-9944

Risk Reduction Coordinator 655-0996
Suicide Prevention Program Specialist 655-9105
Employee Assistance Program (EAR)

Employee Assistance Program (EAP)
EAP Coordinator 655-6046 EAP Specialist 655-6047

Families Overcoming Under Stress (FOCUS) 257-7774



UPCOMING EVENTS

DATE	TIME	LOCATION	TITLE	TOPIC
10 Sep 12	09-1100	Bldg 2091	Advanced UPL Course	UPL Re-certification
11-12 Sep	09-1600	Bldg 896	Prime for Life	Prevention Education
13 Sep 12	13-1430	SGT Smith Theater	ASAP Special Presentation	Suicide Prevention/Drugs/Alcohol
17-21 Sep	09-1600	Bldg 2091/Bldg 896	Basic UPL Course	UPL Initial Certification
27 Sep 12	08-0930	SGT Smith Theater	Mandatory Stand Down	Suicide Prevention
27 Sep 12	10-1130	SGT Smith Theater	Mandatory Stand Down	Suicide Prevention
27 Sep 12	13-1430	SGT Smith Theater	Mandatory Stand Down	Suicide Prevention
27 Sep 12	15-1630	SGT Smith Theater	Mandatory Stand Down	Suicide Prevention
01 Oct 12	09-1100	Bldg 2091	Advanced UPL Course	UPL Re-certification
15-19 Oct	09-1600	Bldg 2091/Bldg 896	Basic UPL Course	UPL Initial Certification
23-24 Oct	09-1600	Bldg 896	Prime for Life	Prevention Education
05 Nov 12	09-1100	Bldg 2091	Advanced UPL Course	UPL Re-certification

Updated: 25 October 2012 POC: johnny.miller5@us.army.mil



Army Family Action Plan

Conference

29 October to 2 November 2012

Let Your Voice Be Heard

Issue Submission: http://himwr.com

Army Family Action Plan (AFAP) is one of the Army's most effective tools in managing change and improving the well being of all who work for and support the U.S. Army.

AFAP is for the entire Army Family: Soldiers, Family Members, DA Civilians, Retirees, National Guard, Reservists and Survivors.

AFAP Success Stories:

- ★ Established minimum standards for Army childcare
- ★ Established Military Thrift Savings Plan (TSP)
- ★ Mandates state charge no more than in-state tuition rates for military personnel and their dependents
- ★ MWR Kennels at Halawa Valley on the island of Oahu

These are just a few issues that have been resolved for our Army Family through the AFAP process.

Submit your issue today!

Call or Email to get involved!

Heather Miles at (808) 655-0705

heather.m.miles4.civ@mail.mil





2012 FIRE WARDEN TRAINING...BLDG 560, SGT. YANO LIBRARY SCHOFIELD BARRACKS

Class Date: Instructor:

Date: Tuesday Jan 10, 2012

Date: Tuesday Feb 7, 2012

Date: Tuesday March 6, 2012

Date: Tuesday April 3, 2012

Date: Tuesday May 7, 2012

Date: Tuesday June 5, 2012

Date: Tuesday July 3 & 31, 2012

Date: Tuesday August 28, 2012 Patrick Allen

Date: Tuesday September 25, 2012 Keith robello

Date: Tuesday October 23, 2012 Ken Kunihiro

Date: Tuesday November 20, 2012 Angela Sanders

Date: Tuesday December 18, 2012 Keith Robello

Time and Location of all Army Fire Warden Training is as follows:

Time: 10:00am to 11:30am

Location: Sgt. Yano Library

Bldg 560

Kolekole Avenue & Humphreys Road

Classroom: Large Conference Room (Far left of Bldg--First Floor) Rear door will

be opened.

NOTE: Please send e-mail to confirm attendance. To david.d.Jimenez@navy.mil

Class size is restricted to 35 personnel.

Basic Skills Enrollment Form for January - December 2013 Classes

There is a \$20 Processing Fee for each course. No cash or check is accepted; only money order made out to Dept of Education. First come, first served.

1.	Reference i	is made to Al	R 621-5, Arm	y Continuing	Education S	ystem, S	oldier Devel	opment Prog	ram.
----	-------------	---------------	--------------	--------------	-------------	----------	--------------	-------------	------

2.	The course is designed as a Basic Skills review of reading and math, open to all: Reserve, Family
	Members, Civilians in the community, National Guard, and those in other services.

	ank if military or write Civilian ell ph #		•	
	e enrolled in reading and m enter the Reserveer	athematics review cour	se to (check mark <u>a</u>	ı <u>ll</u> that apply):
-	Raise TA (reenlistment/p	, ,		
. s	elect a course by marking th		-	JobOther (state)
	, -	• • •		
	onday & Wednesday and also			
	Jan 2 – Feb 27 Mar 4 – Apr 2 k TH: Jan 3 – Mar 12 Mar 1	-		
•	1111. Juli 3 141dt 12 141dt 12.	Way23 Way 30 A	Aug 0 Aug 13 Oc	cirocc22 becor
		For Office I		
	Payment Rec'd by		Date Rec'd_	
	Money Order #	payable to	Dept of Education	
,	All classes are held in bldg. 1550, f			
	ield on federal holidays. Each cou			•
(leld on federal holidays. Each cou community School for Adults, Stat Instructor for missed work at <u>Basi</u>	te of Hawaii in cooperation v		•
i	Community School for Adults, States Instructor for missed work at <u>Basi</u>	te of Hawail in cooperation v cskillscourse@gmail.com	vith 9MSC. If absent, s	tudent should contact
i	community School for Adults, Statestructor for missed work at <u>Basi</u> tudents who need a gate pass sh	te of Hawaii in cooperation waskillscourse@gmail.com	vith 9MSC. If absent, so	tudent should contact Installation & Pass Office,
i	Community School for Adults, States Instructor for missed work at <u>Basi</u>	te of Hawaii in cooperation waskillscourse@gmail.com ould bring a special memo sing the National Guard Armory a	vith 9MSC. If absent, so gned by Dr. Wellein to cross from the Wheele	Installation & Pass Office, or AAF; bring vehicle safety slip,
i	community School for Adults, Statestructor for missed work at <u>Basis</u> tudents who need a gate pass shall be sha	te of Hawaii in cooperation waskillscourse@gmail.com ould bring a special memo sing the National Guard Armory a	vith 9MSC. If absent, so gned by Dr. Wellein to cross from the Wheele	Installation & Pass Office, or AAF; bring vehicle safety slip,
i i	community School for Adults, Statenstructor for missed work at <u>Basin</u> tudents who need a gate pass should be pass should be pass should be ground near to be ground near to be passed on the pass of	te of Hawaii in cooperation waskillscourse@gmail.com ould bring a special memo sing the National Guard Armory and ID card/driver's license.	vith 9MSC. If absent, so gned by Dr. Wellein to cross from the Wheele OC: 655-1620; pick up	Installation & Pass Office, or AAF; bring vehicle safety slip, service number @ 7:30 am;
9 L r c	community School for Adults, State instructor for missed work at <u>Basing</u> tudents who need a gate pass she ellehua Golf course ground near registration, proof of insurance, and fifice hours are 9am – 3pm. Itudents take pre/post tests to meal assification Test by contacting the	te of Hawaii in cooperation waskillscourse@gmail.com ould bring a special memo signithe National Guard Armory and ID card/driver's license. Pressure academic improvemente Education Center at Triple	with 9MSC. If absent, so gned by Dr. Wellein to cross from the Wheele OC: 655-1620; pick up ont. Students in the serv	Installation & Pass Office, or AAF; bring vehicle safety slip, service number @ 7:30 am;
i i i i i i i i i i i i i i i i i i i	community School for Adults, State instructor for missed work at <u>Basing</u> tudents who need a gate pass she ellehua Golf course ground near the egistration, proof of insurance, all office hours are 9am – 3pm. tudents take pre/post tests to me	te of Hawaii in cooperation waskillscourse@gmail.com ould bring a special memo signithe National Guard Armory and ID card/driver's license. Pressure academic improvemente Education Center at Triple	with 9MSC. If absent, so gned by Dr. Wellein to cross from the Wheele OC: 655-1620; pick up ont. Students in the serv	Installation & Pass Office, or AAF; bring vehicle safety slip, service number @ 7:30 am;
i s l r c c s s F	community School for Adults, Star instructor for missed work at <u>Basi</u> tudents who need a gate pass shi eilehua Golf course ground near egistration, proof of insurance, and iffice hours are 9am – 3pm. tudents take pre/post tests to me classification Test by contacting the hould arrange for ASVAB testing the	te of Hawaii in cooperation waskillscourse@gmail.com ould bring a special memo signific National Guard Armory and ID card/driver's license. Pressure academic improvemente Education Center at Triple with their service recruiter.	with 9MSC. If absent, so gned by Dr. Wellein to cross from the Wheele OC: 655-1620; pick up nt. Students in the serv r, ph 433-6366; prepar	Installation & Pass Office, or AAF; bring vehicle safety slip, service number @ 7:30 am; vice may take the Armed Forces to a DA form 4187. All others
i s s	community School for Adults, State instructor for missed work at <u>Basing</u> tudents who need a gate pass she ellehua Golf course ground near the egistration, proof of insurance, and effice hours are 9am – 3pm. It tudents take pre/post tests to me classification Test by contacting the hould arrange for ASVAB testing the state of the eller in the state of the eller in the state of the eller in t	te of Hawaii in cooperation waskillscourse@gmail.com ould bring a special memo signific the National Guard Armory and ID card/driver's license. Pressure academic improvemente Education Center at Triple with their service recruiter. The this registration form, & registration form,	with 9MSC. If absent, so gned by Dr. Wellein to cross from the Wheele OC: 655-1620; pick up nt. Students in the server, ph 433-6366; preparent eturn it with a money of	Installation & Pass Office, or AAF; bring vehicle safety slip, service number @ 7:30 am; vice may take the Armed Forces to a DA form 4187. All others
i i i i i i i i i i i i i i i i i i i	community School for Adults, Star instructor for missed work at <u>Basi</u> tudents who need a gate pass shi eilehua Golf course ground near egistration, proof of insurance, and iffice hours are 9am – 3pm. tudents take pre/post tests to me classification Test by contacting the hould arrange for ASVAB testing the	te of Hawaii in cooperation waskillscourse@gmail.com ould bring a special memo signific the National Guard Armory and ID card/driver's license. Pressure academic improvemente Education Center at Triple with their service recruiter. The this registration form, & registration form,	gned by Dr. Wellein to cross from the Wheele OC: 655-1620; pick up ont. Students in the server, ph 433-6366; prepareturn it with a money of Come, First Served!	Installation & Pass Office, or AAF; bring vehicle safety slip, service number @ 7:30 am; vice may take the Armed Forces to a DA form 4187. All others

2013 January - December Schedule of Basic Skills Program Courses

MATH & READING REVIEW, Army Reserve

Monday & Wednesday Courses ar	e offered in a 7 ½ week format,	5:30 pm - 9:30 pm
Jan 2 – Feb 27	May 6 - June 26	Aug 26 – Oct 21
Mar 4 – Apr 22	July 1 – Aug 19	Oct 23 – Dec 16
Tuesday & Thursday Courses are o	offered in a 10 ½ week format, 5:	30 pm – 8:30 pm
Jan 3 - Mar 12	May 30 – Aug 8	_ Oct 22 – Dec 31
Mar 19 – May 23	Aug 13 - Oct 17	

WHAT: 7½ and 10 1/2 week review courses in math & reading skills by experienced, professional instructors. All students pay a \$20 processing fee (money order only, no cash & no check), made out to "Dept of Education" and submitted together with the registration form (OVER). Anyone without a military vehicle gate pass should obtain one with a special memo from this education office on 2nd day of class.

SEE OVER.

WHERE: U.S. Army Reserve, 9 Mission Support Command (9MSC) Ft Shafter Flats (across the highway from the main Ft Shafter post), Bldg. 1550, 1st Floor, Common Area (ocean side) near room 124.

CONTACT: 9th Mission Support Command, TSG Education Services Office, Ft Shafter Flats, Bldg. 1550 Room 124/125/126 Phone 808 438 1600 X 3132, X 3298, X 3293, or X 3128; FAX # 808 438 1379

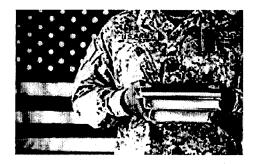
Email: Basicskillscourse@gmail.com

COMPLETE ENROLLMENT FORM ON REVERSE SIDE.

Notice: Must be 18 yrs old or older

Open to all: Reserve, Civilians, Family Members, National Guard, Active Duty from all services, DoD personnel, and others who are interested in self-improvement, want to join the service, or prepare for military or civilian schools. Courses are offered by the Dept of Education, State of Hawaii, Moanalua/Aiea School for Adults in cooperation with the U.S. Army Reserve 9MSC, Theater Support Group.





9th Mission Support Command, Education Services Office

COLLEGE REPRESENTATIVES WEEKLY SCHEDULE - Updated as of 2 August 2012

Tayora Yayaya

Your of a factor of the factor

	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY
	Thomas Edison State College	Embry-Riddle Aeronautical University	Columbia College	Heald College (808) 295-4738	Central Michigan University
0060	Pearl Harbor Rep by App't Only (808) 295-3301	On 4 th week of the month (808) 624-2334	(808) //9-39/3	Univ of Oklahoma (808) 449-6364 On 2 nd & 4 th week of the month	On 1st week of the month (808) 782-1541
	American Military University	Hawaii Pacific University	Chaminade University	Coastline Community College	Argosy University (808) 791-5231
1100	(808) 384-7172	(808)544-1492	(808) 840-1025	On 2nd, 3rd & 4th week of the month	Jones International
				(808) 675-8954	*(303) 330-4950/ *(303) 784-8232 *Telephone Please Only Quarterly
1300	Ashford University (808) 354-2555	Excelsior College (808) 291-1130 1:00 to 2:00 PM	Wayland Baptist University	University of Phoenix (808) 352-6290	Grand Canyon University * (808) 631-7094 *Telephone Please Only Quarterly
			(808) 833-2001		National University (808) 284-6842

rep might be absent. It may be prudent to telephone first, using the phone number above for the specific school. (JFC) LOCATION:Building 1550, 1" Floor, outside of Room 124 / <u>Building is closed on</u>

Andrews and the second

(0)

15-41 40

Haunted House & Fall Fest Friday 10/26 & Saturday 10/27 1700-2100

Wheeler Saddle Club, Denny Road, WAAF



Adults \$7, Children 12 & under free
Haunted House, Hay Rides, Trick-or-treating at the barns,
Face painting & games!

Email wheelersaddleclub@gmail.com for more info



